



# Product Manual

Sixth Generation High Voltage Hybrid  
Single Phase Residential Energy Storage Inverter



Available Models:

S6-EH1P3.8K-H-US

S6-EH1P5K-H-US

S6-EH1P6K-H-US

S6-EH1P7.6K-H-S-US

S6-EH1P7.6K-H-L-US

S6-EH1P8K-H-US

S6-EH1P10K-H-US

S6-EH1P11.4K-H-US

# Important Notes

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- Product specifications are subject to change without notice. Every attempt has been made to make this document complete, accurate and up-to-date. Individuals reviewing this document and installers or service personnel are cautioned, however, that Solis reserves the right to make changes without notice and shall not be responsible for any damages, including indirect, incidental or consequential damages caused by reliance on the material presented including, but not limited to, omissions, typographical errors, arithmetical errors or listing errors in the material provided in this document.
- Solis accepts no liability for customers' failure to comply with the instructions for correct installation and will not be held responsible for upstream or downstream systems Solis equipment has supplied.
- The customer is fully liable for any modifications made to the system; therefore, any hardware or software modification, manipulation, or alteration not expressly approved by the manufacturer shall result in the immediate cancellation of the warranty.
- Given the countless possible system configurations and installation environments, it is essential to verify adherence to the following:
  - There is sufficient space suitable for housing the equipment.
  - Airborne noise produced depending on the environment.
  - Potential flammability hazards.
- Solis will not be held liable for defects or malfunctions arising from:
  - Improper use of the equipment.
  - Deterioration resulting from transportation or particular environmental conditions.
  - Performing maintenance incorrectly or not at all.
  - Tampering or unsafe repairs.
  - Use or installation by unqualified persons.
- This product contains lethal voltages and should be installed by qualified electrical or service personnel having experience with lethal voltages.

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## 1.1 Inverter Description

The Solis S6 Series is designed for residential applications. The inverter can work with high-voltage lithium ion batteries to maximize self-consumption and provide backup power if the grid fails and there is not enough PV power to cover load demand.

This inverter can operate in both on-grid and off-grid applications.

The Solis S6 hybrid inverter series consists of the following models:

3.8kW, 5kW, 6kW, 7.6kW, 8kW, 10kW and 11.4kW.

There are two 7.6K models, one with three MPPTs and one with four.

S6-EH1P7.6K-H-**S**-US has three MPPTs and S6-EH1P7.6K-H-**L**-US has four MPPTs.

The inverter comes equipped with an internal rapid shutdown transmitter for NEC 690.12.

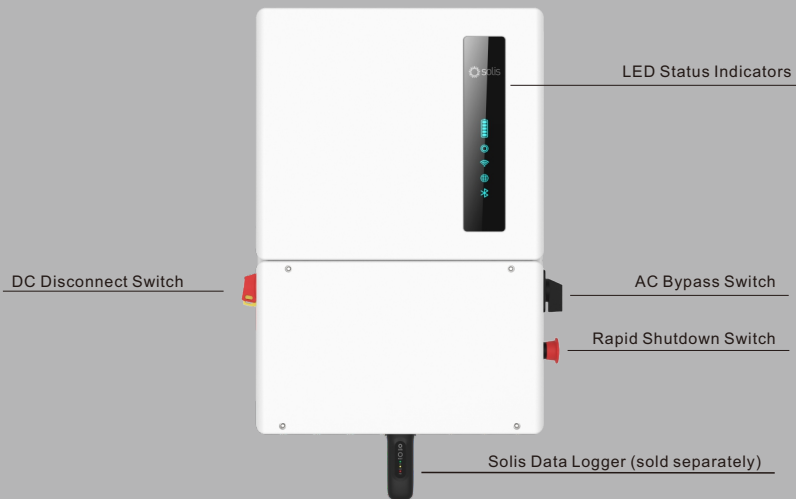


Figure 1.1 Frontal View

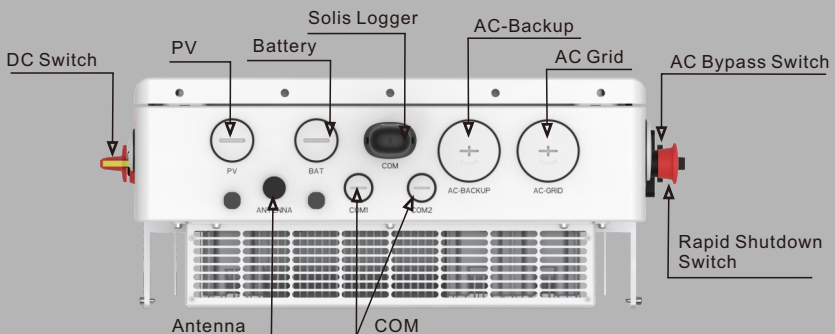


Figure 1.2 Bottom View (Conduit Knockouts)

## 1.2 Components Included with the Inverter

If any of these items are missing, please contact your local Solis distributor or the Solis service team.



## 1.3 Tools Required for Installation



## 1.4 Inverter Storage

If the inverter is not installed immediately, storage instructions and environmental conditions are listed below:

- Use the original box to repackage the inverter, seal with adhesive tape with the desiccant inside the box.
- Store the inverter in a clean and dry place, free of dust and dirt. The storage temperature must be between -40~158°F and humidity should be between 0 to 100%, non-condensing.
- Do not stack more than two (2) inverters high on a single pallet. Do not stack more than 2 pallets high.
- Keep the box(es) away from corrosive materials to avoid damage to the inverter enclosure.
- Inspect the packaging regularly. If packing is damaged (wet, pest damages, etc.), repackage the inverter immediately.
- Store inverters on a flat, hard surface -- not inclined or upside down.
- After 100 days of storage, the inverter and carton must be inspected for physical damage before installing. If stored for more than 1 year, the inverter needs to be fully examined and tested by qualified service or electrical personnel before using.
- Restarting after a long period of non-use requires the equipment be inspected and, in some cases, the removal of oxidation and dust that has settled inside the equipment will be required.



**DO NOT STACK  
MORE THAN 2 HIGH**

**SAVE THESE INSTRUCTIONS** – This manual contains important instructions for models: S6-EH1P3.8K-H-US, S6-EH1P5K-H-US, S6-EH1P6K-H-US, S6-EH1P7.6K-H-S-US, S6-EH1P7.6K-H-L-US, S6-EH1P8K-H-US, S6-EH1P10K-US, S6-EH1P11.4K-US, that shall be followed during installation and maintenance of the inverter.

### 2.1 Safety

The following types of safety instructions and general information appear in this document as described below:



#### **DANGER**

“Danger” indicates a hazardous situation which if not avoided, will result in death or serious injury.



#### **WARNING**

“Warning” indicates a hazardous situation which if not avoided, could result in death or serious injury.



#### **CAUTION**

“Caution” indicates a hazardous situation which if not avoided, could result in minor or moderate injury.



#### **NOTE**

“Note” provides tips that are valuable for the optimal operation of your product.



#### **WARNING: Risk of fire**

Despite careful construction, electrical devices can cause fires.

- Do not install the inverter in an area containing flammable materials or gases.
- Do not install the inverter in a potentially explosive atmosphere.

### 2.2 General Safety Instructions



#### **WARNING**

Only devices in compliance with SELV (EN 69050) may be connected to the RS485 and USB interfaces.



#### **WARNING**

Do not connect PV array positive (+) or negative (-) to ground, doing so could cause serious damage to the inverter.



#### **WARNING**

Electrical installations must be done in accordance with local and national electrical safety standards.



#### **WARNING**

Do not touch any internal parts until 5 minutes after disconnection from the utility grid, PV array, and battery.



### **WARNING**

To reduce the risk of fire, over-current protective devices (OCPD) are required for all circuits connected to the inverter.

The DC OCPD shall be installed per local requirements. All photovoltaic source and output circuit conductors shall have isolators that comply with the NEC Article 690, Part II.

All Solis single phase inverters feature an integrated DC disconnect switch.



### **CAUTION**

Risk of electric shock, do not remove the cover. There are no serviceable parts inside, refer servicing to qualified and accredited service technicians.



### **CAUTION**

The PV conductors are energized with high voltage DC when the PV modules are exposed to sunlight.



### **CAUTION**

The surface temperature of the inverter can reach up to 75°C (167 F).

To avoid risk of burns, do not touch the surface of the inverter while it is operating. The inverter must be installed out of direct sunlight exposure.



### **NOTE**

PV modules used with inverter must have an IEC 61730 Class A rating.



### **WARNING**

Operations must be accomplished by a licensed electrician or a person authorized by Solis.



### **WARNING**

Installer must wear personal protective equipment during the entire installation process in case of electrical hazards.



### **WARNING**

The AC Backup Port of the inverter cannot be connected to the grid.



### **WARNING**

Please refer to the product manual of the battery before installation and configuration to the inverter.

### 2.3 Notice for Use

The inverter has been constructed according to the applicable safety and technical guidelines. Use the inverter in installations that meet the following specifications only:

1. Permanent installation is required.
2. The electrical installation must be compliant with all local and national regulations & standards.
3. The inverter must be installed according to the instructions stated in this manual.
4. The inverter must be installed according to the inverter technical specifications.

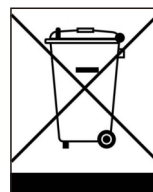
### 2.4 Notice for Disposal

This product shall not be disposed of with household waste.

It must be segregated and brought to an appropriate disposal facility to ensure proper recycling.

This it to be done in order to avoid negative impacts on the environment and human health.

Local waste management rules shall be observed and respected.



### 2.5 Protection Circuitry and Controls

To meet relevant codes and standards, the Solis U.S. three phase inverter line is equipped with protective circuitry and controls. These include Arc Fault Circuit Interrupter (AFCI) and Anti-Islanding Protection.

#### **Arc Fault Circuit Interrupter AFCI:**

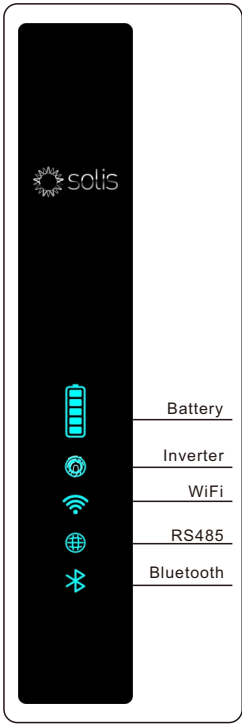
Edition 2011 of the National Electrical Code®, Section 690.11, requires that all PV plants attached to a building are fitted with a means of detecting and interrupting serial electric arcs in the PV wiring and array. An electric arc with a power of 300W or greater must be interrupted by the AFCI in the time specified by UL 1699B. A triggered AFCI fault may only be reset manually. After clearing the source of the fault, the AFCI can be deactivated via the inverter front panel interface.

#### **Anti-Islanding Protection:**






Anti-Islanding is a condition where the inverter cease to produce power when the grid is not present. Circuitry, along with firmware, has been designed to determine if the grid is present by adjusting the output frequency of the inverter. In the case of a 60Hz resonant system where the inverter is partially isolated from the grid, the inverter programming can detect if there is a resonant condition or if the grid is actually present. It can also differentiate between inverter's operating in parallel and the grid.

## 3.1 LED Indicator Lights

There are five indicator lights on the the Solis S6-EH1P(3.8-11.4)K-H-US Series Inverter: Battery, Inverter WiFi, RS485 and Bluetooth. These lights indicate the working status of the inverter. The inverter creates a Bluetooth signal which is what the smart phone connects to so that the inverter interface page can be accessed. This is how commissioning and settings changes are done.



The diagram shows a vertical black strip with five green icons. From top to bottom: the Solis logo, a battery icon, a circular arrow icon, a WiFi icon, and a globe icon. To the right of the strip, labels are connected to the icons: Battery, Inverter, WiFi, RS485, and Bluetooth.

Light	Status	Description
 Battery	Blue Flashing every 3s	Battery is discharging
	Blue Flashing every 1.5s	Battery is charging
	Blue Solid ON	Battery is idle
	Yellow Solid ON	Battery has an alarm
 Inverter	Blue Solid ON	Inverter is operating normally
	Yellow Solid ON	Inverter has a warning alarm
	Red Solid ON	Inverter has a critical alarm
 WiFi	Blue Solid ON	The COM logger port is being used
	OFF	The COM logger port is not being used
 RS485	Blue Solid ON	The RS485 port is being used
	OFF	The Rs485 port is not being used
 Bluetooth	Blue Solid ON	The Bluetooth network is enabled
	OFF	The Bluetooth network is disabled

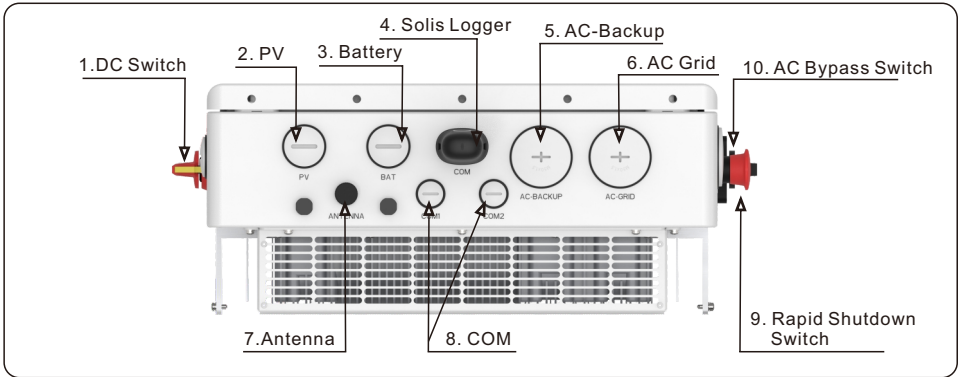


**NOTE**

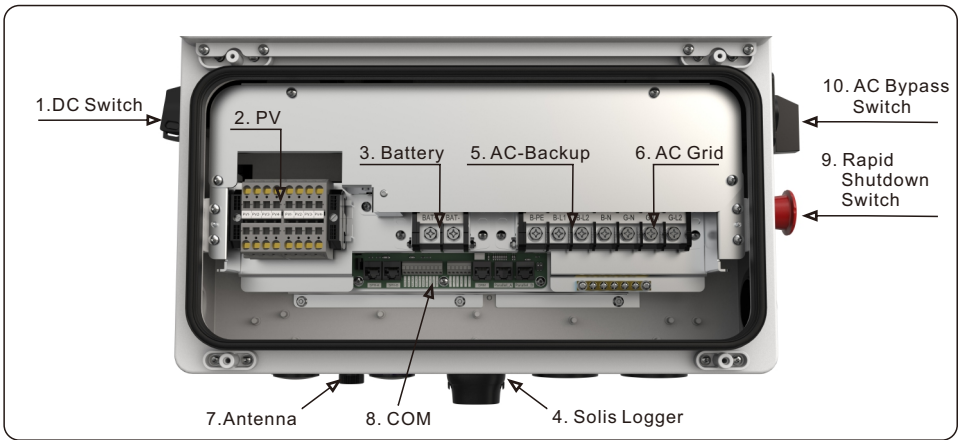
Battery/WiFi/RS485/Bluetooth indicators will automatically turn off if it enters normal status and not receive touch operation in 2mins.  
The Inverter POWER indicator will remain on with lower brightness.  
Short press the Inverter POWER indicator to wake up the other indicators.

# 3. Overview

## 3.2 Inverter Wire Box and Connection Points



Name	Description
1. DC Switch	This is the DC disconnect switch for the PV
2. PV	Conduit for PV conductors should be connected here
3. Battery	Conduit for battery conductors should be connected here
4. Solis Logger	Solis data logger gets connected here - only USB versions of the loggers will work
5. AC-Backup	Conduit for AC conductors to backup loads panel should be connected here
6. AC-Grid	Conduit for AC conductors to the main service panel should be connected here
7. Antenna	Extends the range of the inverter Bluetooth signal
8. COM1/COM2	RS 485 and CAN communication cables should go through these - use cable glands
9. Rapid Shutdown Initiation Switch	Rapid shutdown initiation switch to power off the internal transmitter and module level rapid shutdown receivers
10. AC Bypass Switch	Position 0 - Backup loads are disconnected - no AC voltage to the backup panel Position 1 - Backup loads are supported by the main service panel (Bypass) Position 2 - Backup loads are supported by the Backup circuit of the inverter





## 4.1 Select a Location to Install the Inverter

When selecting a location for the inverter, the following criteria should be considered:

- Exposure to direct sunlight may cause output power derating due to overheating. It is recommended to avoid installing the inverter in direct sunlight. The ideal location is one where the ambient temperature does not exceed 40C (140F)
- It is also recommended to install the inverter somewhere the rain and snow will not land directly on it. The ideal installation location is on a north-facing wall under an eave.

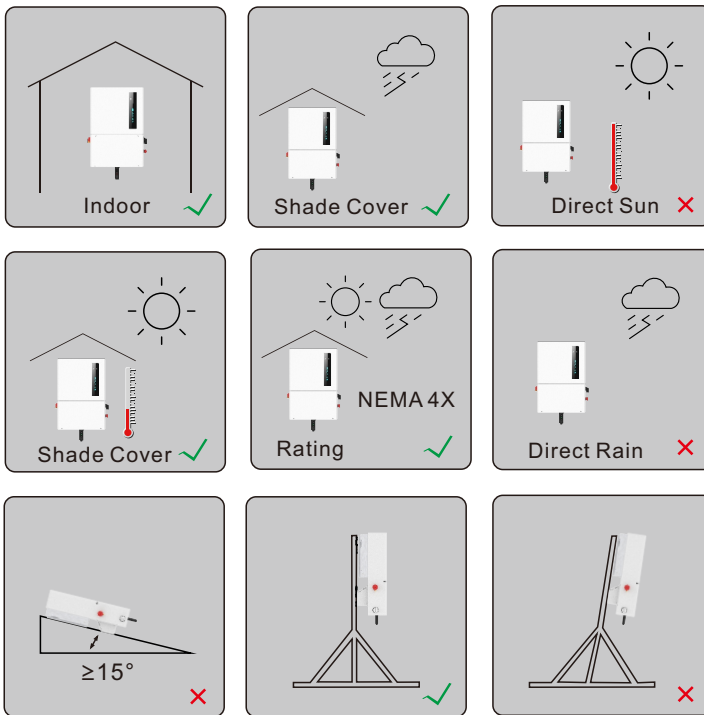


Figure 4.1 Recommended Installation locations

When selecting a location for the inverter, consider the following:



## **WARNING: Risk of fire**

Despite careful construction, electrical devices can cause fires.

- Do not install the inverter in areas containing highly flammable materials or gases. Keep the inverter out of reach of children if children may be present.
- Do not install the inverter in potentially explosive atmospheres.



## **CAUTION: Hot Surface**

- The temperature of the inverter heat-sink can reach 167°F.

The ambient temperature and relative humidity of the installation environment should meet the following requirements:

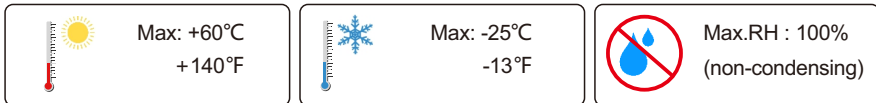


Figure 4.2 Installation environment conditions



## **Load bearing surface:**

Made of non-inflammable materials



Max. load bearing capacity  $\geq$  4 times of inverter weight

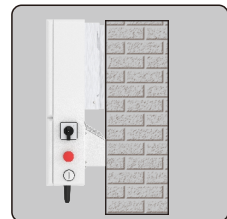


Figure 4.3 Load bearing structure

### 4.1.1 Clearances

- If multiple inverters are installed on site, a minimum clearance of 12 inches should be kept between each inverter and all other mounted equipment. The bottom of the inverter should be at least 20 inches above of the ground or floor (see Figure 4.5 on page 12).
- The LED status indicator lights located on the inverter's front panel should not be blocked
- Adequate ventilation must be present if the inverter is to be installed in a confined space.

### 4.1.2 Consult technical data

- Consult the technical specifications sections at the end of this manual for additional environmental condition requirements (temperature range, altitude, etc.)

### 4.1.3 Angle of installation

- This model of Solis inverter must be mounted vertically (90 degrees or backwards less than or equal to 15 degrees from 90 degrees straight up).

## 4.1.4 Avoiding direct sunlight

Installation of the inverter in a location exposed to direct sunlight should to be avoided.

Direct exposure to sunlight could cause:

- Power output limitation (with a resulting decreased energy production by the system).
- Premature wear of the electrical/electromechanical components.
- Premature wear of the mechanical components (gaskets) and user interface.

## 4.1.5 Air circulation

Do not install in small, closed rooms where air cannot freely circulate. To prevent overheating, always ensure that the air flow around the inverter is not blocked.

## 4.1.6 Flammable substances

Do not install near flammable substances. Maintain a minimum distance of three meters (10 feet) from such substances.

## 4.1.7 Living area

Do not install in a living area where the prolonged presence of people or animals is expected. Depending on where the inverter is installed (for example: the type of surface around the inverter, the general properties of the room, etc.) and the quality of the electricity supply, the sound level from the inverter can be quite high.

# 4.2 Product Handling

Please review the instruction below for handling the inverter:

1. The red circles below denote cutouts on the product package.

Push in the cutouts to form handles for moving the inverter (see Figure 3.4).

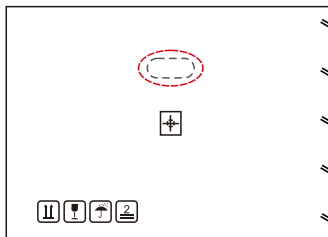
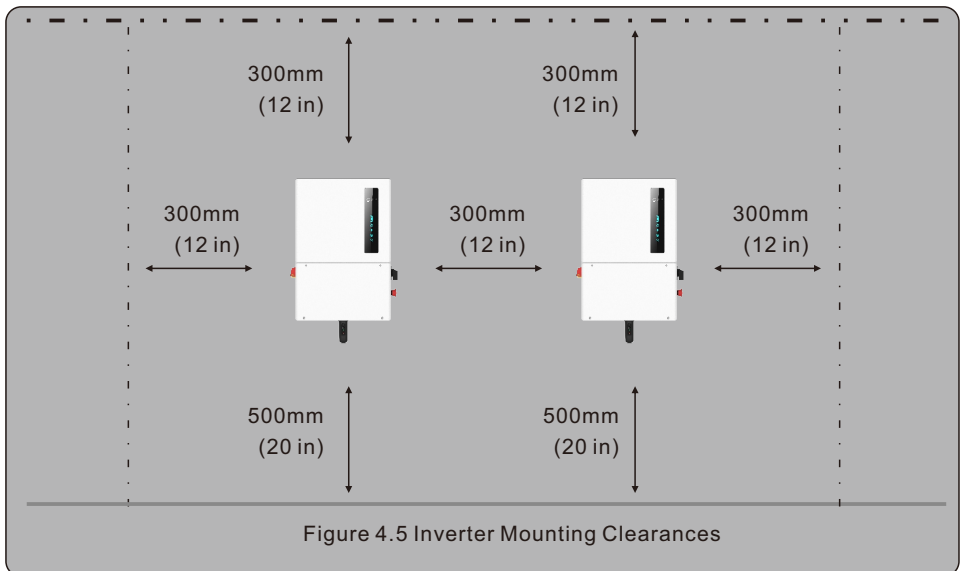


Figure 4.4 Handles used to move the inverter shown circled in red - one per side

2. Two people are required to remove the inverter from the shipping box. Use the handles integrated into the heat sink to remove the inverter from the carton.
3. When setting the inverter down, do it slowly and gently. This ensures that the internal components and the outer chassis do not take any damage.

### 4.3 Mounting the Inverter

- Mount the inverter on a wall or structure capable of bearing the weight of the machine.
- The inverter must be mounted vertically with a maximum incline of +/- 5 degree. Exceeding this may cause the output power to derate.
- To prevent overheating, be sure that the inverter has adequate air flow around it. A minimum clearance of 300mm (12 in) should be kept between inverter and other equipment and 500mm(20 in) of clearance between the bottom of the inverter and the ground.



- Visibility of the LED indicator lights should be considered.
- Adequate ventilation around the inverter must be provided.



**NOTE**

Nothing should be stored on top of or placed against the inverter.

- When the inverter is mounted on the wall, it sticks out approximately 9.5 inches. Keep this in mind when selecting the installation location for the inverter.

Dimensions of mounting bracket:

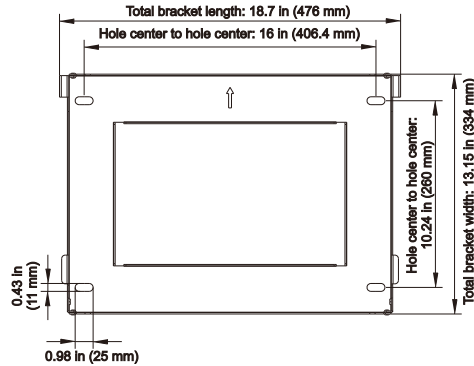


Figure 4.6 Inverter bracket dimensions

Once a suitable location has been found according to 4.2 and 4.3, use figures 4.6 and 4.7 to mount the bracket to the wall. You may drill additional holes in the bracket if you need to. The inverter shall be mounted vertically at a 90 degree angle. The steps to mount the inverter are listed below:

1. Place the bracket on the wall, use a bubble level to be sure the bracket is perfectly level. With a pencil or marker, mark the mounting holes. Use a drill to prepare the holes for fasteners.

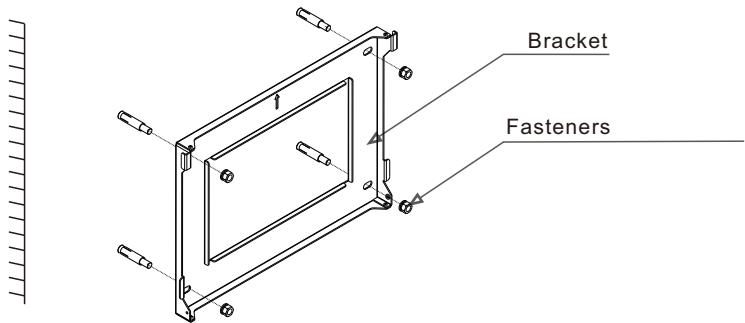


Figure 4.7 Fix the bracket to the wall



**WARNING**

The inverter must be mounted vertically.  
All fasteners must embed in a wall stud, unless you are using the provided expansion bolts on a concrete or brick wall.

2. Lift up the inverter and align the back two hooks on the heat sync with the two tabs on the inverter mounting bracket. Lower the inverter hooks down onto the mounting bracket tabs and ensure the hooks have a solid bite before releasing the inverter. Then install the two stabilizing bolts that are included with the inverter. (see Figure 4.8)

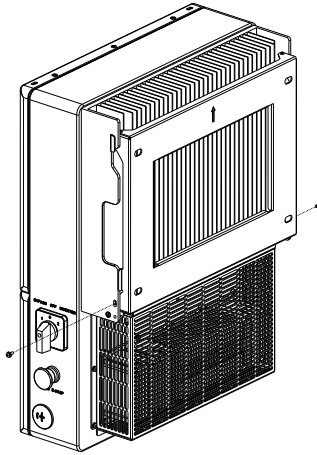


Figure 4.8 Inverter hanging on the mounting bracket



**NOTE**

The inverter is very heavy. Please use proper lifting techniques to avoid potential injury. It is recommended that two people lift the inverter.

## 4.4 Inverter Wiring Overview

	Purpose	Connection Points
PV Cables	PV DC connection to the inverter	From the PV array to the DC+ and DC- terminals in the inverter
Battery Cables	Battery DC connection to the inverter	From the battery (+) and (-) terminals to the inverter BAT+ and BAT- terminals
AC Grid Cables	Inverter AC connection to the main service panel	From the OCPD in the main service panel to the AC-GRID L1 and L2 terminals
AC Backup Cables	Inverter AC connection to the backup subpanel	From the backup loads subpanel OCPD to the inverter AC-BACKUP L1 and L2 terminals
Ground Cables	Grounding conductors for the system	From the main service panel ground bar to the ground bar inside the inverter wire box
Meter RS 485 cable	Communication between inverter & meter	From meter to terminal Meter_A and Meter_B. For more details, refer to figure 4.2.2 Installing the energy meter
Battery CAN cable	Communication between the inverter & the battery	From battery to terminal CAN-L and CAN-H. For more details, refer to figure 4.2.3 Installing the battery
Data Logger (Optional)	Monitoring of the system on SolisCloud	USB COM port at the bottom of the inverter (For more details, please refer to the Solis data logger product manual)

Table 4.1 System cable connections



**NOTE**  
Conductor dimensions and OCPD sizing to be determined in accordance with the national electrical code (NEC) and local standards.

The Appendix section of this manual contains single-line wire diagrams that show how the equipment interconnects. Please use the single-line diagram when planning the conduit paths and determining the wire requirements.

## 4.5 External Grounding

An external ground connection point is available on the right side of inverter.

Prepare OT terminals: M4. Use the proper crimping tool to crimp the lug to the cable.

Connect the OT terminal with ground cable to the right side of inverter. The torque is 2N.m.

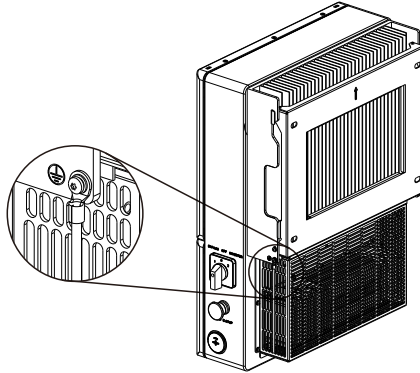


Figure 4.10 External grounding conductor terminal

To connect the grounding terminal on the heat sink, please follow the steps below:

1. It is recommended to use copper wire for the chassis ground. Either solid conductor or stranded wire is acceptable. Refer to local code standard for wire sizing.
2. Attach OT terminal: M10.



### IMPORTANT

For multiple inverters in parallel , all inverters should be connected to the same ground point to eliminate the possibility of a voltage potential existing between inverter grounds.

3. Strip the ground cable insulation to a suitable length. (see Figure 4.11)
4. Crimp a ring connector onto the cable and then connect it to the chassis ground terminal

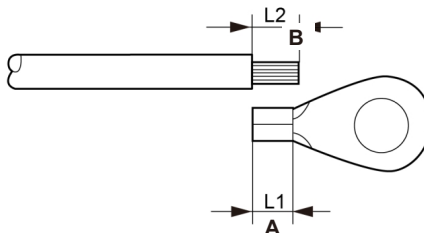


Figure 4.11 External Grounding Conductor Terminal



### 4.6 PV Cable Installation



#### **DANGER**

Before installing the PV cables, be sure that the PV array is disconnected. Use a multimeter to verify that the PV string voltages are 0V before proceeding.  
If rapid shutdown is being used, then under 30Vdc per string is safe.

Please verify the following before connecting the PV strings to the inverter:

- Ensure the DC voltage of the PV strings will not exceed the maximum DC input voltage (600Vdc). Violating this condition will void the inverter warranty.
- Ensure the polarity of the PV strings are correct (ex: positive is positive).
- Ensure the DC-switch, battery, AC-BACKUP, and AC-Grid OCPDs are all off.
- Ensure the PV resistance to ground is higher than 20K ohms.
- Ensure that the Isc of the strings will not exceed the maximum DC input current.

1. Insert a technician screwdriver into the square hole above the terminal.
2. Push down with the screwdriver and watch the terminal open up.
3. Strip 1/2 inch off the ends of each PV cable. Insert the PV cable into the terminal.
4. Pull the screwdriver out, the terminal will clamp down on the PV wire.
5. Give the PV wire a gentle tug test to ensure that the connection is tight.

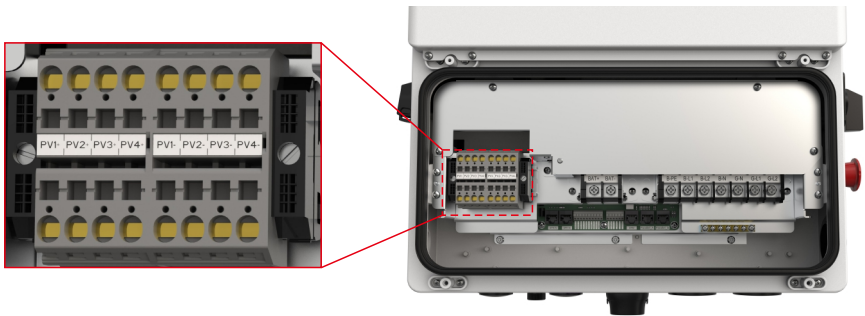


Figure 4.12 PV cable connection



#### **NOTE**

Each PV string input is a separate MPPT.



### CAUTION

If DC inputs are accidentally reversely connected or inverter is faulty or not working properly, it is NOT allowed to turn off the DC switch. Otherwise it may cause DC arc and damage the inverter or even lead to a fire disaster.

The correct actions are:

- \*Use a clip-on ammeter to measure the DC string current.

- \*If it is above 0.5A, please wait for the solar irradiance reduces until the current decreases to below 0.5A.

- \*Only after the current is below 0.5A, you are allowed to turn off the DC switches and disconnect the PV strings.

- \* In order to completely eliminate the possibility of failure, please disconnect the PV strings after turning off the DC switch to avoid secondary failures due to continuous PV energy on the next day.

Please note that any damages due to wrong operations are not covered in the device warranty.

## 4.7 Rapid Shutdown



### IMPORTANT NOTE

The inverter comes with an internal rapid shutdown transmitter.

This transmitter brand must match the receivers that are being installed with the PV modules.

**Not abiding by this will void the inverter warranty.**

### How the inverter achieves module-level rapid shutdown:

The internal transmitter generates a PLC signal when it receives AC power. This signal travels up the PV strings to the receivers that are connected to the PV modules.

When the receivers get this signal, they turn on and allow the string voltage to ramp up.

When the receivers lose this signal, they turn off.

When the receivers are off, each PV module only puts out around 0.6Vdc.

The red "Rapid Shutdown (RSD E-Stop) switch disables the internal transmitter

### Rapid Shutdown Initiation Process

1. Press the switch button in to turn off the internal transmitter.  
This will initiate rapid shutdown of the PV (ramps the PV voltage down)
2. Twist the switch clockwise to turn the transmitter back on.  
This will bring the PV voltage back up to normal.

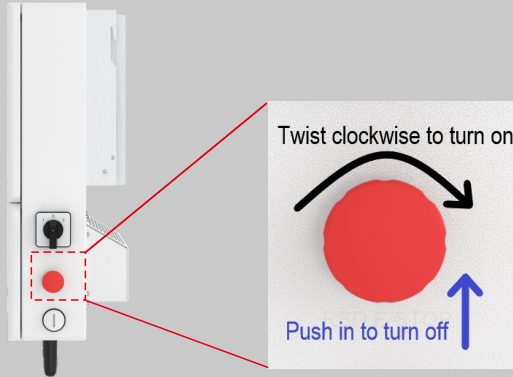


Figure 4.13 Rapid shutdown initiation switch and process



#### NOTE

Rapid shutdown will only initiate if receivers have been installed on the PV modules.

Without the receivers, rapid shutdown is not possible.

### Additional Details About Rapid Shutdown

1. With rapid shutdown receivers installed, the PV string voltages should be very low. Depending on the receiver type, you should measure between 0.6 and 0.7Vdc per module.

Example: x10 modules = 6V-7V for the whole string.

2. If the PV string voltages are low, check that the AC breaker is turned on so that the inverter is getting AC voltage and that the rapid shutdown switch is popped out. Give the switch a twist clockwise to verify that it is popped out.

3. The DC switch does not have to be turned on for the receivers to receive the PLC signal from the internal transmitter. However, if an external DC switch is installed, ensure that it is turned on or else the receivers will not be able to get the PLC signal from the transmitter.

**Please use the rapid shutdown receiver manual when installing the receivers.**

## 4.8 Battery Cable Installation



### **DANGER**

Before installing the battery cables, be sure that the battery is turned off. Use a multimeter to verify that the battery voltage is 0Vdc before proceeding. Consult the battery product manual for instructions on how to turn it off.

1. The battery (+) and (-) cables shall only be connected to the inverter BAT terminals.
2. Run the cables into the wire box. Strip 1/2 inch off the ends of each cable.
3. Crimp the R-type connectors onto the cables. Do not over crimp the connectors.
4. Remove the terminal bolts and then insert them through the connector holes.
5. Put each bolt back into the proper place, be sure to not reverse the polarity.
6. Tighten the bolts with a torque wrench screwdriver following the torque specs in Table 4.2



### **NOTE**

40cm of heat-shrinkable tube are provided in the accessory package When crimping the battery power cable terminals, please cut a proper length of heat-shrinkable tube to cover the gap between OT terminal and the cable insulation layer. And use a lighter or heat gun to heat up the tube and ensure the tube is closely wrapped on the OT terminal and the cable.

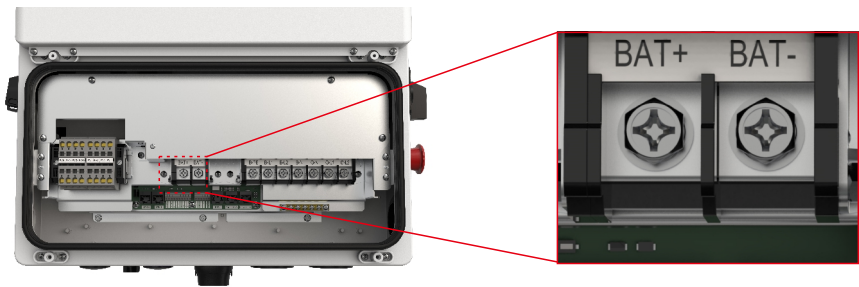


Figure 4.14 Battery cable connection

Model	S6-EH1P(3.8-7.6)K-H-(S)	S6-EH1P(7.6-11.4)K-H-(L)
OT Terminal	M6	M6
Torque	4-5N.m	4-5N.m

Table 4.2 Battery cable torque requirements



**NOTE**

The battery fuse in the inverter wire box is replaceable.  
The replacement can only be done by a technician authorized by Solis.  
Fuse specification: 750V, 63A.



**NOTE**

Before connecting the battery, please carefully read the product manual of the battery and perform the installation exactly as the battery manufacturer specifies in the manual

### 4.9 Backup Loads Explained



**NOTE**

A battery is required for backup power. If only PV is installed, this inverter will not energize the backup loads when grid power is lost. However, this inverter can provide backup power with a battery only and no PV.

**Partial-Home Backup.**

You will need to speak with the homeowner to understand what they want to have backed up in the event of a power outage (grid failure).

**Partial-home backup** involves relocating specific circuits from the main service panel, or an existing subpanel, into an electrically isolated subpanel that we will call the “backup loads panel” going forward. These circuits will remain energized when the grid fails provided there is enough PV and battery power available to support the load demand.

Typically, breakers that supply power to the fridge, internet router, lights, television, and outlets are what get moved into the backup loads panel. Loads that require a high amount of current, such as air conditioners, pool pumps, and EV chargers, should not be relocated into the backup loads subpanel. This is for two reasons: (1) the amount of continuous backup power that the inverter can supply is limited - max. of 47.5A for the 11.4kW model and (2) anything that draws a high amount of current will quickly drain the battery out, which is not ideal.

### Steps for Setting up the Backup Loads Panel

1. Once you have determined which breakers supply power to the things that are to be backed up, mark the breakers so that you will be able to identify them once the panel cover is off.
2. Shut off power to the house so that it is safe to work inside of the main panel (or subpanel).
3. Remove the panel cover, use a multimeter to verify that the panel is deenergized.
4. Turn off the breakers that are to be relocated, remove the wires from them and then cap off the wires for now. Remove the breakers and then install them into the backup loads panel.
5. Run separate wires from the main panel (or subpanel) to the backup loads panel. You will need to run one wire for each breaker that you are relocating.
6. In the main panel, connect the cables that you ran to the backup loads panel to the circuit cables that you capped off earlier. This can be done with wire nuts or something similar.
7. In the backup panel, terminate the wires in the breakers that you moved from the main panel.
8. Be sure to label the breakers in the backup loads panel so that they can be identified.

### 4.10 AC Cable Installation



#### **DANGER**

Before installing the AC cables, be sure that the OCPDs (breakers) are turned off.

Use a multimeter to verify that the AC voltages are 0Vac before proceeding.

There are two sets of AC output terminals and the installation steps for both are the same.

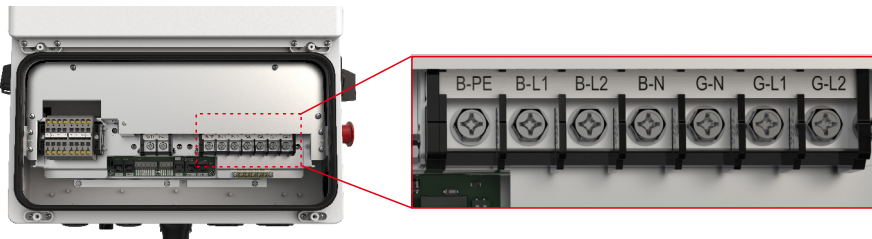


Figure 4.15 AC output terminals

Model	S6-EH1P3.8K-H	S6-EH1P5K-H	S6-EH1P6K-H	S6-EH1P (7.6-8)K-H	S6-EH1P (10-11.4)K-H
AC Grid Cable Max. Wire Size Accepted by Terminal	12 AWG	12-10 AWG	10 AWG	8 AWG	6 AWG
AC Backup Cable Cross Sectional Area	12 AWG	12-10 AWG	10 AWG	8 AWG	6 AWG
Torque	4.5N.m	4.5N.m	4.5N.m	4.5N.m	4.5N.m
OT Terminal	M6	M6	M6	M6	M6

Table 4.3 AC cable size limitations and torque specifications



## NOTE

40cm of heat-shrinkable tube are provided in the accessory package. When crimping the AC power cable terminals, please cut a proper length of heat-shrinkable tube to cover the gap between OT terminal and the cable insulation layer. And use a lighter or heat gun to heat up the tube and ensure the tube is closely wrapped on the OT terminal and the cable.

1. Bring the AC cables for the backup loads panel (backup) and the main service panel (grid) into the inverter wire box. The backup loads panel should not be electrically connected to the main service panel.
2. Strip 1/2 inch from the ends of each cable. Crimp the R-type connectors onto the ends.
3. Remove the terminal bolts, insert them into the connectors, then use a torque wrench to tighten the bolts down. Follow the torque specifications in table 4.3 above.
4. Please refer to the terminal labels to connect the AC wires to the correct terminals.
  - B-L1 is AC Backup L1 - connects to OCPD L1 within the backup loads panel.
  - B-L2 is AC Backup L2 - connects to OCPD L2 within the backup loads panel.
  - B-N is AC Backup Neutral - connects to the neutral bar within the backup loads panel.
  - G-N is AC Grid Neutral - connects to the neutral bar within the main service panel.
  - G-L1 is AC Grid L1 - connects to the OCPD for the system within the main service panel.
  - G-L2 is AC Grid L2 - connects to the OCPD for the system within the main service panel.



## NOTE

The L1 and L2 cables going from the B-L1 and B-L2 terminals of the inverter should terminate in an OCPD and not directly in the panel lugs.

## Over-Current Protection Device (OCPD) for the AC sides

To protect the inverter, we recommend installing a device for protection against over-current and leakage, based on the following current ratings noted in Table 4.4:

Inverter	Grid Max Output Current (220V/240V)	Grid Max Input Current (220V/240V)	Backup Rated Output Current (220V/240V)	Backup Max Output Current (10 sec) (220V/240V)
S6-EH1P3.8K-H-US	17.3A/15.8A	25.9A/23.8A	17.3A/15.8A	27.7A/25.4A
S6-EH1P5K-H-US	22.7A/20.8A	34.1A/31.2A	22.7A/20.8A	36.4A/33.3A
S6-EH1P6K-H-US	27.3A/25.0A	40.9A/37.5A	27.3A/25.0A	43.6A/40.0A
S6-EH1P7.6K-H-S-US	34.5A/31.7A	51.8A/47.6A	34.5A/31.7A	55.5A/50.7A
S6-EH1P7.6K-H-L-US	34.5A/31.7A	51.8A/47.6A	34.5A/31.7A	55.5A/50.7A
S6-EH1P8K-H-US	36.4A/33.3A	54.4A/49.9A	36.4A/33.3A	58.2A/53.3A
S6-EH1P10K-H-US	45.5A/41.7A	68.2A/62.6A	45.5A/41.7A	72.7A/66.7A
S6-EH1P11.4K-H-US	51.8A/47.5A	77.7A/71.3A	51.8A/47.5A	82.7A/76.0A

Table 4.4 Current ratings for sizing OCPD



### NOTE

OCPD sizing shall be done in accordance with the NEC and local electrical codes and standards.

## 4.11 Inverter Communication

### 4.11.1 Communication Terminals

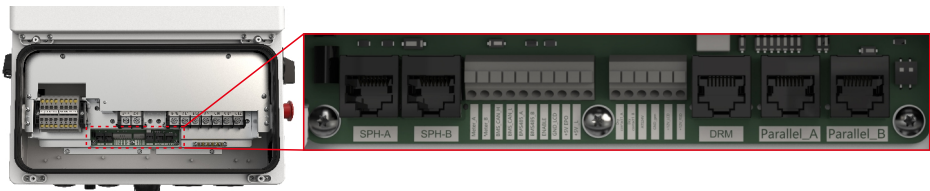


Figure 4.16 Inverter communication terminals



The inverter communication terminals consist of 16 ports.

From left to right, the chart below explains what they all are and are for.

NO.	Port	Function	Acceptable Wire Size Range
1	Meter_A	Used for RS485 communication between the inverter and the external energy meter. This is required in order to have full functionality of the hybrid inverter.	22-16 AWG
2	Meter_B		
3	BMS_CAN_H	Used for CAN communication between the inverter and a compatible battery.	
4	BMS_CAN_L		
5	BMS485_A	Used for RS485 communication with compatible batteries that use RS 485 and not CAN.	
6	BMS485_B		
7	ENABLE		
8	GND_LCD		
9	+5V EPO	Emergency Power Off Signal (Not Applicable)	
10	+5V_L		
11	Dry contact1_A	Dry contact for generator connection (Reserved)	
12	Dry contact1_B		
13	ATS24V	For ATS connection (Reserved)	
14	GND_gen		
15	+12V_LCD	Power Supply for control board (Not Applicable)	
16	+12V_RSD	Power Supply for MLRSD Transmitter (Not Applicable)	
17	Parallel_A	For parallel connection (Reserved)	RJ45 Port
18	Parallel_B		
19	DRM	Not Applicable.	
20	COM	For inverter monitoring (logger) connection on SolisCloud.	USB Port
21	COM1/COM2	Conduit knockouts for cable glands and communication wires.	Conduit
22	ANTENNA	For connecting the bluetooth antenna.	Cable gland

Table 4.5 Inverter communication terminals explained



## NOTE

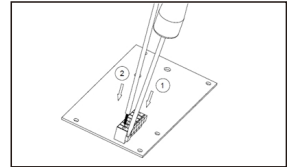
COM1 and COM2 conduit knockouts are for 1/2" cable glands or conduit fittings. Please be sure to not run com cables in the same conduit as high voltage conductors. Doing this could cause communication issues.



## NOTE

Communication Terminal Connection Steps:

1. Use a technician screwdriver to press the block on the top.
2. Insert the exposed copper part of the cable into the terminal.
3. Remove the screwdriver and the terminal will clamp down on the exposed copper.
4. Give the cable a gentle tug to ensure that it is firmly secured.



## 4.11.2 Meter Communication

The Acrel AGF-AE-D energy meter comes with the inverter. Please use the diagram below to connect the meter communication wires to the Meter\_A and Meter\_B pins on the inverter communication terminal block.

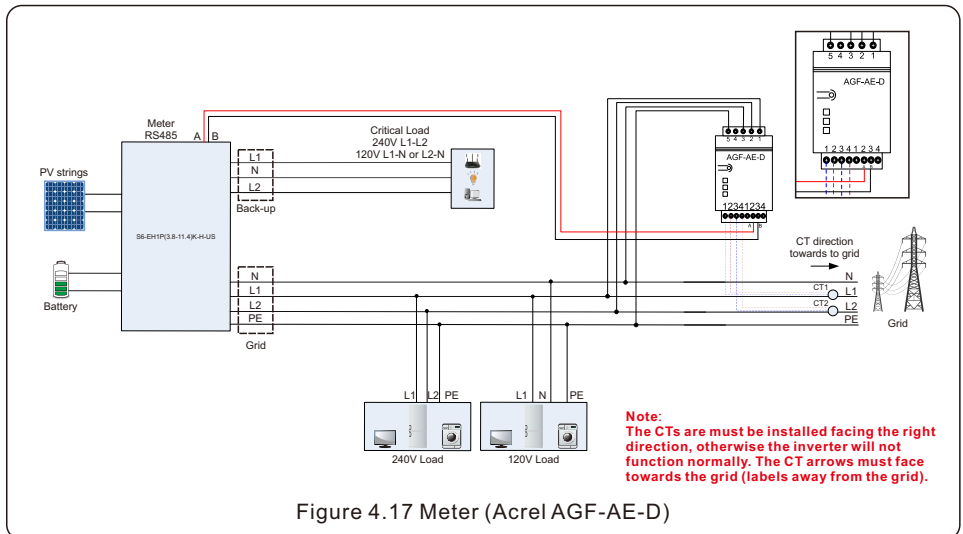
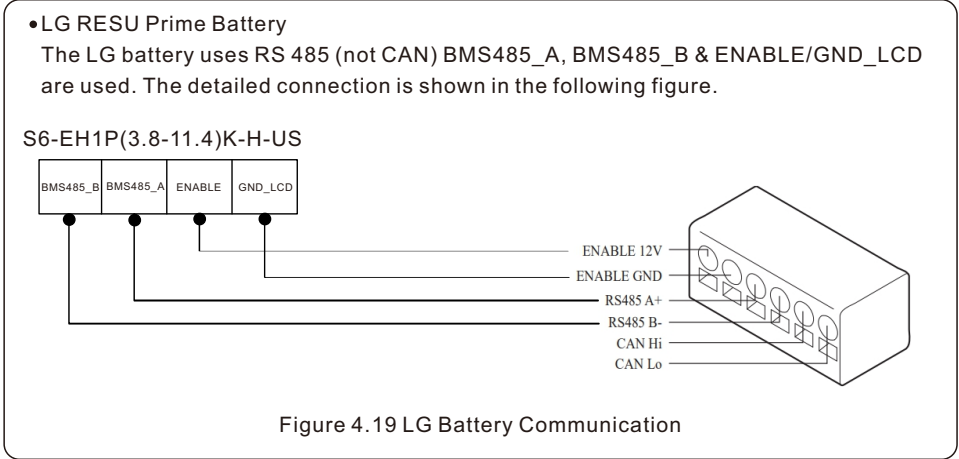
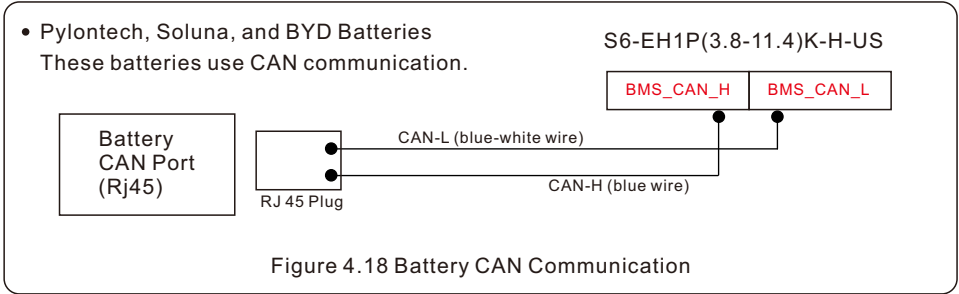


Figure 4.17 Meter (Acrel AGF-AE-D)

## 4.11.3 Battery Communication

CAN Communication Terminals: BMS\_CAN\_H (blue wire) and BMS\_CAN\_L (blue-white wire)  
RS485 Communication Terminals: BMS485\_A/BMS485\_B/ENABLE/GND\_LCD.

- BYD HVL, Soluna 15K PACK HV, Pylontech Force H1 batteries use CAN communication  
Connect one end to the battery and the other end to the BMS\_CAN\_H and BMS\_CAN\_L terminals.  
The detailed connection is shown in the following figure.



**NOTE**  
Some alarm codes are being relayed from the battery. These alarms are caused by an issue with the battery itself. The troubleshooting section of this manual explains how to diagnose and treat each alarm. If the alarm says the battery is having a malfunction, please contact the battery manufacturer.

## 4.11.4 Solis Data Logger Installation for Remote Monitoring

The inverter can be remotely monitored if a Solis data logger is installed. The USB “COM” port at the bottom of the inverter can connect to various kinds of Solis data loggers which allows for remote monitoring of the system on Soliscloud platform. To install a Solis data logger, please refer to corresponding user manual for that Solis data logger. The logger plugs into the COM port and then can be added to SolisCloud. The Solis data loggers are optional and they can be purchased separately. A dust cover is provided with the inverter in case a Solis logger is not used.



### WARNING

The USB COM port only allows a single data loggers to be connected. Solis loggers can support up to 10 inverters daisy-chained with RS 485.

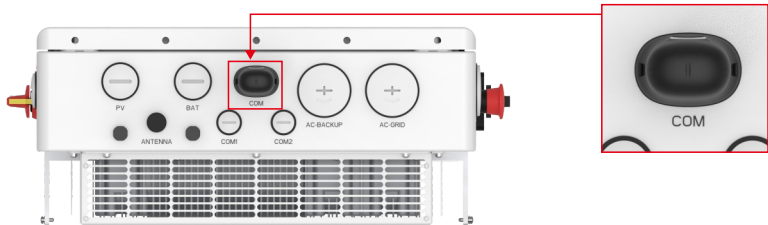


Figure 4.20 Solis Data Logger

There are three data logger options available:

- (1) WiFi/4G cell (2) WiFi

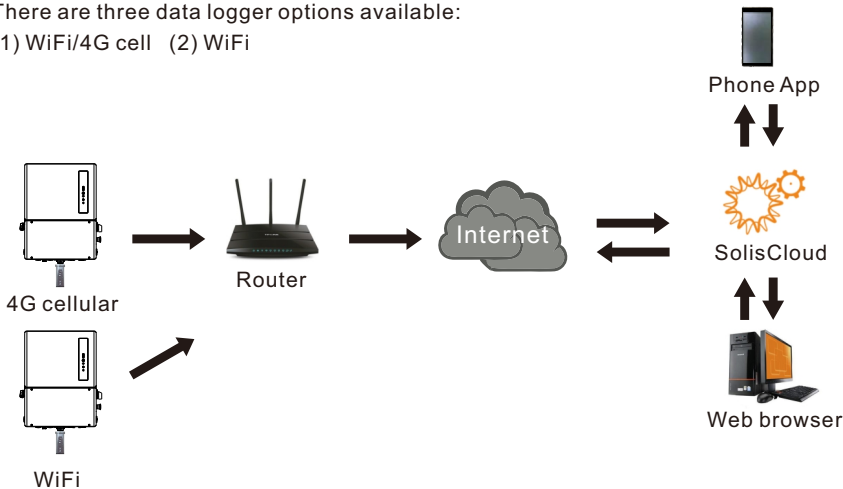


Figure 4.21 Solis communication pathway

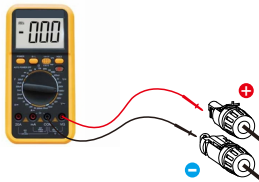
## 5.1 Pre-Commissioning Steps

- Make sure that no high voltage conductors are energized.
- Check all conduit and cable connection points to ensure they are tight.
- Verify that all system components have adequate space for ventilation.
- Follow each cable to ensure that they are all terminated in the proper places.
- Ensure that all warning signs and labels are affixed on the system equipment.
- Prepare a multimeter that can do both AC and DC amps
- Have an Android or Apple mobile phone with Bluetooth capability
- Install the Soliscloud app on the mobile phone and register a new account.
- There are three ways to download and install the latest app:
  1. You can visit [www.soliscloud.com](http://www.soliscloud.com)
  2. You can search “Soliscloud” in Google Play or App Store.
  3. You can scan this QR code to download Soliscloud.

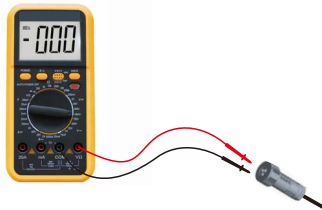


## 5.2 Commissioning Procedure

**Step 1:** With the DC switch off, energize the PV strings and then measure DC voltage of the PV strings to verify that the voltage and polarity are correct. Turn on the battery and check the battery voltage and polarity as well. If RSD is being used, the PV strings will be at safety voltage.

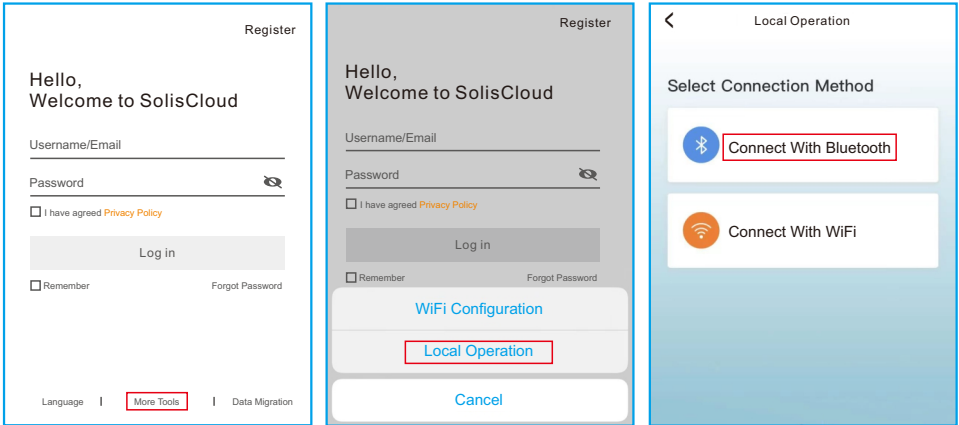


**Step 2:** Turn on the OCPD for the system and then measure the AC voltages line to line and line to neutral. The backup side of the system will be off until commissioning is complete. Turn the OCPD back off for now.

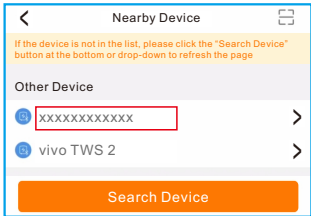


**Step 3:** Turn the DC switch on and then the OCPD (AC breaker) for the system. If you are using rapid shutdown, the voltage should increase after a few seconds. If it does not, give the rapid shutdown initiation switch a clockwise turn so that it pops out.

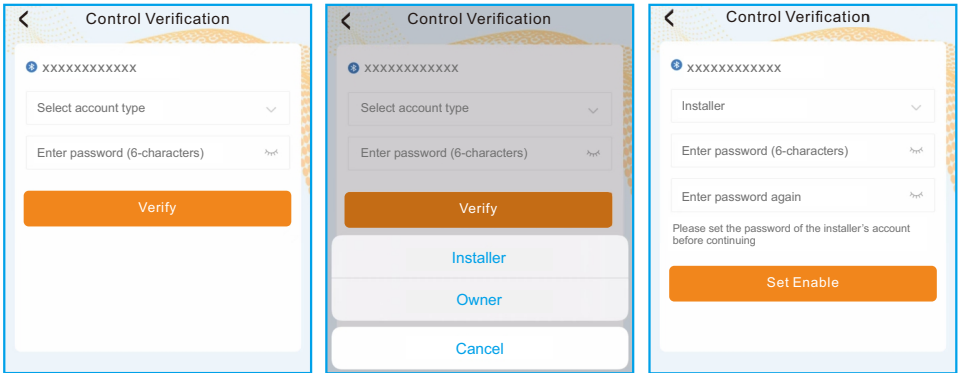
**Step 4:** Turn on Bluetooth switch on your mobile phone and then open the Soliscloud APP. Click "More Tools"->"Local Operation"->"Connect with Bluetooth"



**Step 5:** Select the Bluetooth signal from the inverter. (Bluetooth Name: Inverter SN)



**Step 6:** If you are the installer, please select the account type as Installer. If you are the plant owner, please select the account type as owner. Then set your own initial password for control verification. (The first log-in must be finished by installer in order to do the initial set up)



- Step 5:** If this is the first time the inverter has been commissioned, you will need to first go through the Quick Settings. Once this has been done, these settings can be changed later.
- A. Inverter Time: Set the Inverter Time and date. It may be easier to tap the slider next to “Follow Phone Time”. Then tap Next in the top right corner. This will set the inverter to match your phone.
- B. Battery Model: Now select the battery model connected to the inverter. This choice must be based on the battery model that is actually connected to the inverter. If there is no battery connected for the moment, select “No Battery” to avoid potential alarms codes.
- C. Meter Setting: Set both the Meter Type and the Meter Location. For US installations, this will be “Acrel 1P Meter” for the type and “Meter in Grid” for the location.

Quick SettingNext

Battery ModelGrid Code

Inverter TimeMeter SettingWork Mode

Inverter Date Setting2022-08-11

Inverter Time Setting15:27

Phone Time2022-08-11 15:27:25

Follow Phone Time

Quick SettingNext

Battery ModelGrid Code

Inverter TimeMeter SettingWork Mode

No Battery

PYLON\_HV

B\_BOX\_HV BYD

LG\_HV LG

SOLLUNA\_HV

Dyness HV

Acboot HV

Alpha HV

GS Energy

BYD HVL

Jinko

Quick SettingNext

Battery ModelGrid Code

Inverter TimeMeter SettingWork Mode

Meter Type

Acrel 1P Meter

NO Meter

Meter Installation Location

Meter in Grid

Meter in Load

Grid+PV Inverter

Only applicable for Eastron Meter

Quick SettingNext

Battery ModelGrid Code

Inverter TimeMeter SettingWork Mode

HK230

RENBLAD

A777-A

A777-B

A777-C

A777-N

NTS631

IMEX-CFE

UL-240V-A2

UL-208V-A2

ENS0549E

- D. Grid Code: Systems in the US should either be on **UL-240V-A2**, **R21P3-24A** (CA Rule 21), or **ISONE-24A**. The default US standard is UL-240V-A2. Check with your local authority having jurisdiction (AHJ) to determine which grid code the inverter should be set to. If your AHJ requires Rule 21, then the code you select should be R21P3-24A. If your state abides by ISO New England standards, then select the ISONE-24A code. If your AHJ does not require Rule 21 or ISO New England standards, then UL-240V-A2 will be sufficient.



**NOTE**  
All US grid codes are compliant to the IEEE 1547-2018 standards.  
This inverter is certified to UL 1741 SA and SB. It is also CEC listed.

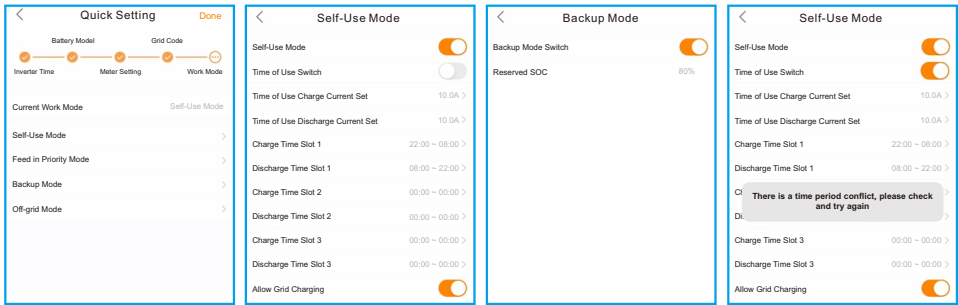
E. Work Mode: This is the energy storage operating mode. All four modes first prioritize is to use the available PV power to support the home loads. The different modes determine what the second priority, or use of the excess PV power, will be. Select the desired mode, then tap the slider switch to turn the mode on. The switch will appear orange if it is enabled.

**Self-Use mode** stores the excess PV power into the battery. If the battery is charged, or there is no battery, the excess PV power will be exported (sold) back to the utility company. If the system is set to not export any power, then the inverter will curtail the PV power (derate the inverter output power).

**Feed in Priority mode** will ensure that the system exports any excess PV power after the home loads are supplied. If the export power quota has been met, then the remaining PV power will be stored in the battery. This mode should not be used if export power is going to be set to zero.

**Backup Mode** can be enabled or disabled independently of the first two modes. What this mode does is ensure that the battery does not drain past the Reserve SOC (state-of-charge) percentage. The battery will cycle between 100% and the Reserve SOC, so if grid power is lost, the battery will have the Reserve SOC at the very least to carry the home through the outage.

**Off-grid Mode** is only to be used by systems that are not electrically connected to the grid at all. This mode is like Self-Use mode, but the PV power will be curtailed if the battery is charged and the home load demand is lower than the amount of available PV power.



**Time of Use Switch** is for customizing when the battery is allowed to charge and discharge power and at what rate, established by a current (amperage) setting. If this slider switch is turned on, the inverter will only use this schedule to determine when to charge and discharge the battery.

If **Allow Grid Charging** is turned on, the inverter will use grid power to charge the battery only under two circumstances: (1) the battery drains to the Force Charge SOC and (2) Time of Use is enabled and there is not enough available PV power during the charge window to meet the current rate that is established.



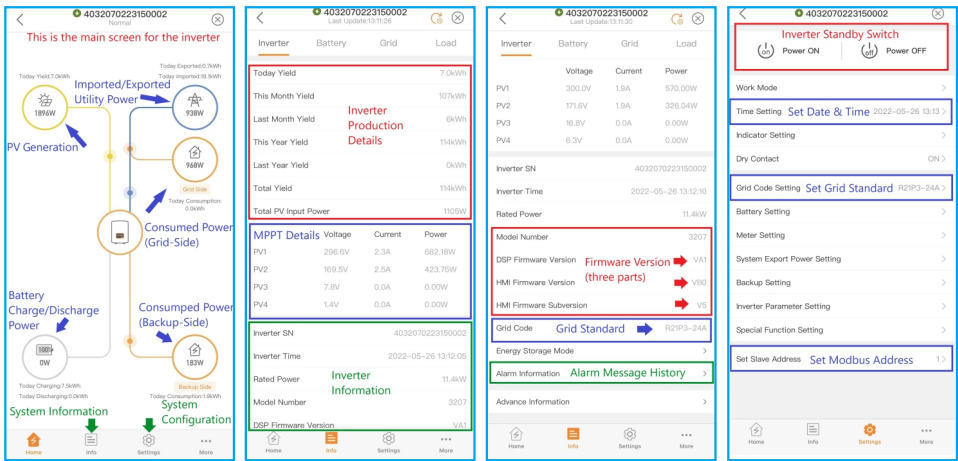
**Step 6:** After the initial settings are done, you will be taken to the home page where you will see different icons. At the bottom of the page are four submenus: Home, Info, Settings, and More. The Info page breaks down into four categories: Inverter, Battery, Grid, and Load.

**Inverter:** inverter power production history, PV voltages and currents, inverter information (serial number, model number, and firmware version), grid code, and alarm code history.

**Battery:** battery model and status, battery voltage and current.

**Grid:** power imported and exported, AC grid voltage, frequency, and amperage.

**Load:** power being consumed by the home loads and backup loads.



There are two additional settings which need to be configured in order to complete the inverter commissioning. Both of these settings can be found within the Settings submenu.

**System Export Power:** the amount of power the inverter is permitted to export (or sell) back to the utility company. If you do not want the system exporting power, this setting must be configured.

**Backup Power:** the power designated to the backup loads panel in the event of a grid power loss.

**Step 7:** The final step of commissioning is to configure the System Export Power setting and also the Backup Setting, for the backup power. Tap System Export Power Setting, then tap the slider switch to turn this mode on. Tap System Export Power Limit Value and then enter in the desired amount of power that can be exported to the grid.

**Maximum Export:** this value should match the nameplate rating (or model) of the inverter.

Example: if the model is S6-EH1P11.4K-H-US, enter 11400W.

**Zero Export:** this value should be entered as 0W so that the system will not export any power.

<p>&lt; System Export Power Setting</p> <p>System Export Power Limit Switch <input type="checkbox"/></p> <p>System Export Power Limit Value 0W</p> <p>System Export Current Limit Value 0.0</p> <p>FailSafe Switch <input type="checkbox"/></p>	<p>Cancel System Export Power Value Save</p> <p>Current Value:0W</p> <p>11400 W</p> <p>Setting Range:0W~12000W</p>	<p>&lt; Backup Setting</p> <p>Backup Port Enabling Setting <input checked="" type="checkbox"/></p> <p>Backup Port Reference Voltage Setting 240.0V</p> <p>Voltage Droop Setting <input type="checkbox"/></p>	<p>Cancel Backup Port Reference Voltage Save</p> <p>Current Value:240.0V</p> <p>240 V</p> <p>Setting Range:187.0V~276.0V</p>
---	--	--	--

Enabling the FailSafe Switch will mean that the inverter will not produce any PV power if the inverter loses communication with the Acrel energy meter.

Tap Backup Setting and then tap Backup Port Reference Voltage Setting. Enter 240 into the field and then tap Save in the top right corner. Lastly, tap the Backup Port Enabling Setting slider switch to turn the backup side of the inverter on

The inverter commissioning process has now been completed. It is recommended to monitor the system closely over the next week to ensure that everything is working as it should. Please refer to the Solis data logger manual for assistance with registering a new plant on SolisCloud.



**NOTE**

A full factory reset can be done, if needed. This function can be found in the Special Setting Function menu within the Settings tab using the app Bluetooth tool.

If the inverter is having an issue, it will show it in one of the following ways: (1) the Inverter (circle) LED indicator light will flash orange. (2) the inverter status will be an alarm code (3) an alarm code will display on SolisCloud or (4) the inverter will simply be off. The next several pages explain how to troubleshoot each alarm code. If it is suspected that the issue is coming from the DC side of the system, it is recommended to turn the inverter off so that the PV strings can be more safely tested.

### 5.3 Inverter Shutdown procedure

**Step 1:** Turn off the AC breaker or AC disconnect switch to disable AC power to the inverter.

**Step 2:** Turn off the DC switch of the inverter and push in the Rapid Shutdown Initiation Switch.

**Step 3:** Turn off the battery breaker.

**Step 4:** Use a multimeter to verify that the battery and AC voltages are 0V.

Solis S6 hybrid inverter does not require any regular maintenance. However, keeping the heatsink clean will ensure the inverter is able to dissipate heat, increasing the life span of the inverter. Any grease smudges on the inverter chassis can be cleaned off with soap and water.



### CAUTION

Do not touch the surface of the inverter it is operating. Some parts may be hot and could cause a minor burn. Turn off the inverter and let it cool down before you do any maintenance or cleaning of it.

The LED status indicator lights can be cleaned with damp cloth if they are too dirty to be read.



### NOTE

Never use any solvents, abrasives, or corrosive materials to clean the inverter.

The inverter has been designed in accordance with international standards for safety and electromagnetic compatibility requirements. Before being shipped from the manufacturing center, the inverter is subjected to multiple tests to ensure operation reliability.

If you are not able to resolve the alarm code using the troubleshooting steps, or if the alarm code you are seeing is not listed, please contact Solis customer support. Use the Bluetooth tool, go to the Info page and then to the Inverter tab. Scroll down and tap Alarm History and then screen shot or write down the alarms as well as the dates and times the alarms were thrown.

Please also take note of the inverter model number, serial number, and internal transmitter type.

Solis US Technical Support Phone Number: +1(866)438-8408 and email: [usservice@solisinverters.com](mailto:usservice@solisinverters.com)

## 6. Troubleshooting

Alarm Message	Failure description	Solution
ARC-FAULT	ARC detected in DC circuit	1. Check if there is an arc in the PV connection and restart inverter.
AFCI Check FAULT	AFCI module self check fault	1. Restart inverter or contact installer.
DCinj-FAULT	High DC injection current	1. Restart inverter or contact installer.
DSP-B-FAULT	Comm. failure between main and slave DSP	1. Restart inverter or contact installer.
DC-INTF	DC input overcurrent	1. Restart inverter. 2. Identify and remove the string related to the faulty MPPT. 3. Change power board.
G-IMP	High grid impedance	1. User design function allows the protection limit to be adjusted if it is allowed by electrical company.
GRID-INTF01/02	Grid interference	1. Restart inverter. 2. Change power board.
IGBT-OV-I	Over IGBT current	
IGFOL-F	Grid current tracking fail	1. Restart inverter or contact installer.
IG-AD	Grid current sampling fail	
ILeak-PRO 01/02/03/04	leakage current protection	1. Check AC and DC connection. 2. Check inverter inside cable connection.
INI-FAULT	Initialization system fault	1. Restart inverter or contact installer.
LCD show initializing all the time	Can not start-up	1. Check if the connectors on the main board or power board are secure. 2. Check if the DSP connection to the power board is secure.
NO-Battery	Unconnected battery	1. Ensure the battery is connected properly. 2. Verify the output battery voltage is correct.
No power	Inverter no power on LCD	1. Check PV input connections. 2. Check DC input voltage (single phase >120V, three phase >350V). 3. Check if PV+/- is reversed.
NO-GRID	No grid voltage	1. Check connections and grid switch. 2. Verify the grid voltage is correct on the AC Terminals inside the inverter wiring box.
OV-BUS	Over DC bus voltage	1. Check inverter inductor connection. 2. Check driver connection.

Alarm Message	Failure description	Solution
OV-DC01/02/03/04	Over DC voltage	1. Reduce the module number in series.
OV-DCA-I	DC input overcurrent	1. Restart inverter. 2. Identify and remove the string of the faulted MPPT. 3. Change power board.
OV-G-V01/02/03/04/05	Over grid voltage	1. Resistance of AC Cable is too high. Increase the gauge of grid cables. 2. Adjust the protection limit if it is permitted by electrical company.
OV-G-I	Over grid current	1. Restart inverter. 2. Change power board.
OV-G-F01/02	Over grid frequency	1. User design function allows the protection limit to be adjusted if it is permitted by electrical company.
OV-IgTr	AC side transient overcurrent	1. Restart inverter. 2. Return-factory repair.
OV-ILLC	LLC hardware overcurrent	
OV-VBackup	Backup overvoltage fault	
OV-TEM	Over Temperature	1. Check inverter surrounding ventilation. 2. Determine if there is direct sunlight on the inverter during hot weather.
OV-Vbatt1	The detection of battery overvoltage	1. Verify the protection point for over voltage is set correctly. 2. Restart inverter.
OV-Vbatt-H	Battery overvoltage hardware fault	1. Check if any part of the battery input circuit is tripped, ie. battery fuses, battery circuit breaker. 2. Restart inverter.
Over-Load	Backup overload fault	1. Check the load of Backup port is over rating output power or not. 2. Reduce the load of Backup port, then restart inverter.
PV ISO-PRO01/02	PV isolation protection	1. Remove all DC input, reconnect and restart inverter one by one. 2. Identify which string cause the fault and check the isolation of the string.
RelayChk-FAIL	Relay check fail	1. Restart inverter or contact installer.

Alarm Message	Failure description	Solution
UN-BUS01/02	Under DC bus voltage	1. Check inverter inductor connection. 2. Check driver connection.
UN-G-F01/02	Under grid frequency	1. Use user define function to adjust the protection limit if it's allowed by electrical company.
UN-G-V01/02	Under grid voltage	
12Power-FAULT	12V power supply fault	1. Restart inverter or contact installer.

Table 6.1 Fault message and description



### NOTE

If the inverter displays any alarm messages listed in Table 7.1, please turn off the inverter and wait for 5 minutes before restarting it. If the alarm persists, please contact Solis after-sales service +1(866)438-8408 or email [usservice@solisinverters.com](mailto:usservice@solisinverters.com).

If you have any technical problems with the hybrid system, please contact Solis after-sales service. We recommend gathering the following information before making contact in order to get a quicker resolution.

Item	Supplemental Information
Inverter serial number (SN)	Serial number can be found on the spec label
Inverter Firmware Version	A six character number that can be found in the information section of the inverter interface page - requires Bluetooth connection
Alarm history	Codes found in the Inverter section of the interface
DC voltages	Use a multimeter to measure the voltages
Detailed description of the problem	Frequency of the occurrence and any other relevant details about the issue
Battery serial number and Firmware version	Consult the battery product manual to determine how to collect this information
Is the system reporting to SolisCloud?	Yes/No - if yes, what is the site ID?
Take pictures showing all the cable connections in the system (Videos preferred)	If this is possible, it will help us to troubleshoot

## 7. Specifications

Technical Data	S6-EH1P3.8K-H-US	S6-EH1P5K-H-US
Input DC (PV side)		
Recommended max. PV power	6080W	8000W
Max. input voltage	600V	
Rated voltage	380V	
Start-up voltage	80V	
MPPT voltage range	80-520V	
Full load MPPT voltage range	140-450V	
Max. input current per string	16A	
Max. short circuit current per string	25.6A	
Number of MPPTs/Number of strings per MPPT	2/1	3/1
Energy Storage		
Battery type	Lithium-ion	
Battery voltage range	120 - 500V	
Maximum charge/discharge current	25A	
Battery Communication	CAN/RS485	
Number of batteries per inverter	See Battery Compatibility Sheet	
AC Output (Grid)		
Rated output power	3.8kW	5kW
Max. apparent output power	3.8kW	5kW
Rated output voltage	220V/240V	
Rated frequency	60 Hz	
Rated output current	17.3A/15.8A	22.7A/20.8A
Max. output current	17.3A/15.8A	22.7A/20.8A
THDi	<3%	
AC Input (Grid)		
Input voltage range	193.6-242V/211-264V	
Max. input current	25.9A/23.8A	34.1A/31.2A
Frequency range	59.5-60.5Hz/59-61Hz	



## 7. Specifications

Technical Data	S6-EH1P3.8K-H-US	S6-EH1P5K-H-US
AC Output (Backup and Off-grid)		
Rated output power	3.8kW	5kW
Max. apparent output power	6.1 kVA, 10 sec	8 kVA, 10 sec
Back-up switch time	< 10 ms	
Phase Power	220V/240V Split-Phase	
Rated output voltage(L1-L2)	220V/240V	
AC output voltage range	193.6-242V/211-264V	
Rated grid frequency	60Hz	
Frequency range	55-65Hz	
Rated AC output current	17.3A/15.8A	22.7A/20.8A
Max. output overcurrent protection, 10sec	27.7A/25.4A	36.4A/33.3A
Max. allowable phase imbalance	100%	
Backup support configurations	Dedicated loads and whole-home (with a Solis Power Hub)	
Power Factor	> 0.99 (0.8 leading - 0.8 lagging)	
THDv(@linear load)	<3%	
Efficiency		
PV Max. efficiency	97.6%	
PV CEC efficiency	97.2%	
BAT charged by PV Max. efficiency	98.5%	
BAT charged/discharged to AC Max. efficiency	97.0%	
Protection		
Ground fault detection	Yes	
Residual (leakage) current detection	Yes	
Integrated AFCI (DC arc-fault protection)	Yes	
DC reverse-polarity protection	Yes (PV only)	
Rapid Shutdown NEC 2017	Integrated SunSpec-certified Transmitter	
Compatible Rapid Shutdown Receivers	See MLRSD compatibility sheet	
Protection class/Over voltage category	I/II	

## 7. Specifications

Technical Data	S6-EH1P3.8K-H-US	S6-EH1P5K-H-US
General data		
Dimensions(H/W/D)	25.47*19.21*9 in (647*488*228.5 mm)	
Weight	44.1 lbs (20 kg)	
Topology	Transformerless	
Operation temperature range	-13~+140 °F (-25~+60 °C)	
Ingress protection	NEMA 4X(IP66)	
Noise emission (Typical)	<30 dB (A)	
Cooling method	Natural convection	
Max. operating altitude	13120 ft (4000 m)	
Compliance	UL 1741 SB, UL 1741 SA, IEEE1547-2020,UL 1699B, UL 1998, FCC Part 15 Class B, California Rule 21, Heco Rule 14H, NEC 690.12-2020,CAN/CSA C22.2107.1-1	
Generator support	Yes; up to 25 kW (with a Solis Power Hub)	
Features		
DC connection	1 in. knockouts for conduit (x2) on the side and bottom; Spring clamp terminals	
AC connection	2 in. knockouts for conduit (x3) on the side and bottom; Spring clamp terminals	
Interface	LED indicator lights, Bluetooth/Phone app	
Monitoring Platform	SolisCloud (modbus map and API sharing available upon request)	
Communication	RS485, Optional: Cellular, Wi-Fi	
Warranty	10 years standard (Extendable to 20 years)	

## 7. Specifications

Technical Data	S6-EH1P6K-H-US	S6-EH1P7.6K-H-S-US
Input DC (PV side)		
Recommended max. PV power	9080W	12160W
Max. input voltage	600V	
Rated voltage	380V	
Start-up voltage	80V	
MPPT voltage range	80-520V	
Full load MPPT voltage range	155-450V	175-450V
Max. input current per string	16A	
Max. short circuit current per string	25.6A	
Number of MPPTs/Number of strings per MPPT	3/1	
Energy Storage		
Battery type	Lithium-ion	
Battery voltage range	120 - 500V	
Maximum charge/discharge current	25A	
Battery Communication	CAN/RS485	
Number of batteries per inverter	See Battery Compatibility Sheet	
AC Output (Grid)		
Rated output power	6kW	7.6kW
Max. apparent output power	6kW	7.6kW
Rated output voltage	220V/240V	
Rated frequency	60 Hz	
Rated output current	27.3A/25.0A	34.5A/31.7A
Max. output current	27.3A/25.0A	34.5A/31.7A
THDi	<3%	
AC Input (Grid)		
Input voltage range	193.6-242V/211-264V	
Max. input current	40.9A/37.5A	51.8A/47.6A
Frequency range	59.5-60.5Hz/59-61Hz	

## 7. Specifications

Technical Data	S6-EH1P6K-H-US	S6-EH1P7.6K-H-S-US
AC Output (Backup and Off-grid)		
Rated output power	6kW	7.6kW
Max. apparent output power	9.6 kVA, 10 sec	12.2 kVA, 10 sec
Back-up switch time	< 10 ms	
Phase Power	220V/240V Split-Phase	
Rated output voltage(L1-L2)	220V/240V	
AC output voltage range	193.6-242V/211-264V	
Rated grid frequency	60Hz	
Frequency range	55-65Hz	
Rated AC output current	27.3A/25.0A	34.5A/31.7A
Max. output overcurrent protection, 10sec	43.6A/40.0A	55.5A/50.7A
Max. allowable phase imbalance	100%	
Backup support configurations	Dedicated loads and whole-home (with a Solis Power Hub)	
Power Factor	> 0.99 (0.8 leading - 0.8 lagging)	
THDv(@linear load)	<3%	
Efficiency		
PV Max. efficiency	97.6%	
PV CEC efficiency	97.2%	
BAT charged by PV Max. efficiency	98.5%	
BAT charged/discharged to AC Max. efficiency	97.0%	
Protection		
Ground fault detection	Yes	
Residual (leakage) current detection	Yes	
Integrated AFCI (DC arc-fault protection)	Yes	
DC reverse-polarity protection	Yes (PV only)	
Rapid Shutdown NEC 2017	Integrated SunSpec-certified Transmitter	
Compatible Rapid Shutdown Receivers	See MLRSD compatibility sheet	
Protection class/Over voltage category	I/II	

## 7. Specifications

Technical Data	S6-EH1P6K-H-US	S6-EH1P7.6K-H-S-US
General data		
Dimensions(H/W/D)	25.47*19.21*9 in (647*488*228.5 mm)	
Weight	44.1 lbs (20 kg)	
Topology	Transformerless	
Operation temperature range	-13~+140 °F (-25~+60 °C)	
Ingress protection	NEMA 4X(IP66)	
Noise emission (Typical)	<30 dB (A)	
Cooling method	Natural convection	
Max. operating altitude	13120 ft (4000 m)	
Compliance	UL 1741 SB, UL 1741 SA, IEEE1547-2020,UL 1699B, UL 1998, FCC Part 15 Class B, California Rule 21, Heco Rule 14H, NEC 690.12-2020,CAN/CSA C22.2107.1-1	
Generator support	Yes; up to 25 kW (with a Solis Power Hub)	
Features		
DC connection	1 in. knockouts for conduit (x2) on the side and bottom; Spring clamp terminals	
AC connection	2 in. knockouts for conduit (x3) on the side and bottom; Spring clamp terminals	
Interface	LED indicator lights, Bluetooth/Phone app	
Monitoring Platform	SolisCloud (modbus map and API sharing available upon request)	
Communication	RS485, Optional: Cellular, Wi-Fi	
Warranty	10 years standard (Extendable to 20 years)	

## 7. Specifications

Technical Data	S6-EH1P7.6K-H-L-US	S6-EH1P8K-H-US
Input DC (PV side)		
Recommended max. PV power	12160W	12800W
Max. input voltage	600V	
Rated voltage	380V	
Start-up voltage	80V	
MPPT voltage range	80-520V	
Full load MPPT voltage range	175-450V	185-450V
Max. input current per string	16A	
Max. short circuit current per string	25.6A	
Number of MPPTs/Number of strings per MPPT	4/1	
Energy Storage		
Battery type	Lithium-ion	
Battery voltage range	120 - 500V	
Maximum charge/discharge current	50A	
Battery Communication	CAN/RS485	
Number of batteries per inverter	See Battery Compatibility Sheet	
AC Output (Grid)		
Rated output power	7.6kW	8kW
Max. apparent output power	7.6kW	8kW
Rated output voltage	220V/240V	
Rated frequency	60 Hz	
Rated output current	34.5A/31.7A	36.4A/33.3A
Max. output current	34.5A/31.7A	36.4A/33.3A
THDi	< 3%	
AC Input (Grid)		
Input voltage range	193.6-242V/211-264V	
Max. input current	51.8A/47.6A	54.4A/49.9A
Frequency range	59.5-60.5Hz/59-61Hz	

## 7. Specifications

Technical Data	S6-EH1P7.6K-H-L-US	S6-EH1P8K-H-US
AC Output (Backup and Off-grid)		
Rated output power	7.6kW	8kW
Max. apparent output power	12.2 kVA, 10 sec	12.8 kVA, 10 sec
Back-up switch time	< 10 ms	
Phase Power	220V/240V Split-Phase	
Rated output voltage(L1-L2)	220V/240V	
AC output voltage range	193.6-242V/211-264V	
Rated grid frequency	60Hz	
Frequency range	55-65Hz	
Rated AC output current	34.5A/31.7A	36.4A/33.3A
Max. output overcurrent protection, 10sec	55.5A/50.7A	58.2A/53.3A
Max. allowable phase imbalance	100%	
Backup support configurations	Dedicated loads and whole-home (with a Solis Power Hub)	
Power Factor	> 0.99 (0.8 leading - 0.8 lagging)	
THDv(@linear load)	<3%	
Efficiency		
PV Max. efficiency	97.6%	
PV CEC efficiency	97.2%	
BAT charged by PV Max. efficiency	98.5%	
BAT charged/discharged to AC Max. efficiency	97.0%	
Protection		
Ground fault detection	Yes	
Residual (leakage) current detection	Yes	
Integrated AFCI (DC arc-fault protection)	Yes	
DC reverse-polarity protection	Yes (PV only)	
Rapid Shutdown NEC 2017	Integrated SunSpec-certified Transmitter	
Compatible Rapid Shutdown Receivers	See MLRSD compatibility sheet	
Protection class/Over voltage category	I/II	

## 7. Specifications

Technical Data	S6-EH1P7.6K-H-L-US	S6-EH1P8K-H-US
General data		
Dimensions(H/W/D)	26.61*21.85*9.39 in (676*555*238.5 mm)	
Weight	81.04 lbs (36.76 kg)	
Topology	Transformerless	
Operation temperature range	-13~+140 °F (-25~+60 °C)	
Ingress protection	NEMA 4X(IP66)	
Noise emission (Typical)	<30 dB (A)	
Cooling method	Natural convection	
Max. operating altitude	13120 ft (4000 m)	
Compliance	UL 1741 SB, UL 1741 SA, IEEE1547-2020,UL 1699B, UL 1998, FCC Part 15 Class B, California Rule 21, Heco Rule 14H, NEC 690.12-2020,CAN/CSA C22.2107.1-1	
Generator support	Yes; up to 25 kW (with a Solis Power Hub)	
Features		
DC connection	1 in. knockouts for conduit (x2) on the side and bottom; Spring clamp terminals	
AC connection	2 in. knockouts for conduit (x3) on the side and bottom; Spring clamp terminals	
Interface	LED indicator lights, Bluetooth/Phone app	
Monitoring Platform	SolisCloud (modbus map and API sharing available upon request)	
Communication	RS485, Optional: Cellular, Wi-Fi	
Warranty	10 years standard (Extendable to 20 years)	



## 7. Specifications

Technical Data	S6-EH1P10K-H-US	S6-EH1P11.4K-H-US
Input DC (PV side)		
Recommended max. PV power	16000W	18240W
Max. input voltage	600V	
Rated voltage	380V	
Start-up voltage	80V	
MPPT voltage range	80-520V	
Full load MPPT voltage range	230-450V	245-450V
Max. input current per string	16A	
Max. short circuit current per string	25.6A	
Number of MPPTs/Number of strings per MPPT	4/1	
Energy Storage		
Battery type	Lithium-ion	
Battery voltage range	120 - 500V	
Maximum charge/discharge current	50A	
Battery Communication	CAN/RS485	
Number of batteries per inverter	See Battery Compatibility Sheet	
AC Output (Grid)		
Rated output power	10kW	11.4kW
Max. apparent output power	10kW	11.4kW
Rated output voltage	220V/240V	
Rated frequency	60 Hz	
Rated output current	45.5A/41.7A	51.8A/47.5A
Max. output current	45.5A/41.7A	51.8A/47.5A
THDi	<3%	
AC Input (Grid)		
Input voltage range	193.6-242V/211-264V	
Max. input current	68.2A/62.6A	77.7A/71.3A
Frequency range	59.5-60.5Hz/59-61Hz	

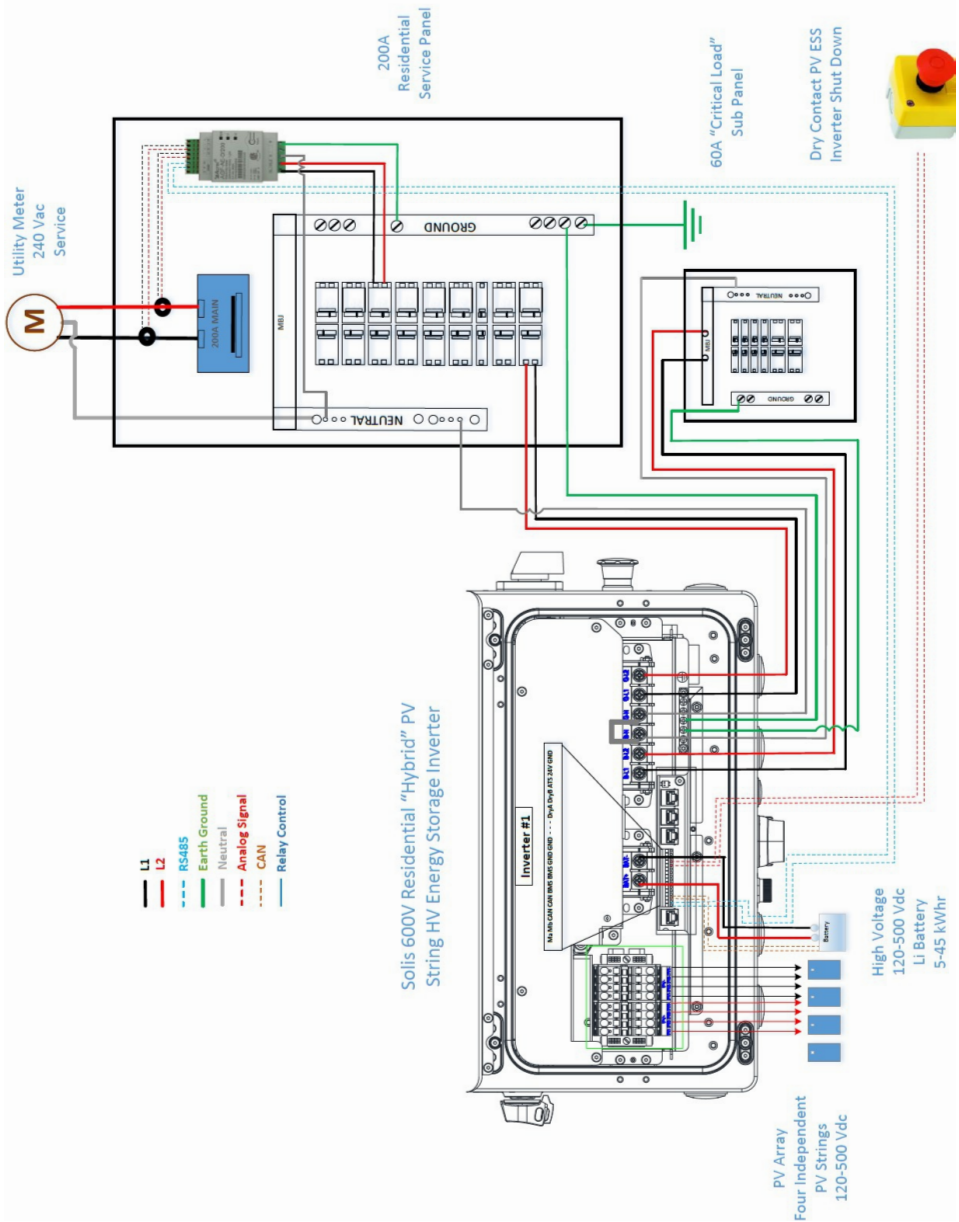
## 7. Specifications

Technical Data	S6-EH1P10K-H-US	S6-EH1P11.4K-H-US
AC Output (Backup and Off-grid)		
Rated output power	10kW	11.4kW
Max. apparent output power	16 kVA, 10 sec	18.2 kVA, 10 sec
Back-up switch time	< 10 ms	
Phase Power	220V/240V Split-Phase	
Rated output voltage(L1-L2)	220V/240V	
AC output voltage range	193.6-242V/211-264V	
Rated grid frequency	60Hz	
Frequency range	55-65Hz	
Rated AC output current	45.5A/41.7A	51.8A/47.5A
Max. output overcurrent protection, 10sec	72.7A/66.7A	82.7A/76.0A
Max. allowable phase imbalance	100%	
Backup support configurations	Dedicated loads and whole-home (with a Solis Power Hub)	
Power Factor	> 0.99 (0.8 leading - 0.8 lagging)	
THDv(@linear load)	<3%	
Efficiency		
PV Max. efficiency	97.6%	
PV CEC efficiency	97.2%	
BAT charged by PV Max. efficiency	98.5%	
BAT charged/discharged to AC Max. efficiency	97.0%	
Protection		
Ground fault detection	Yes	
Residual (leakage) current detection	Yes	
Integrated AFCI (DC arc-fault protection)	Yes	
DC reverse-polarity protection	Yes (PV only)	
Rapid Shutdown NEC 2017	Integrated SunSpec-certified Transmitter	
Compatible Rapid Shutdown Receivers	See MLRSD compatibility sheet	
Protection class/Over voltage category	I/II	

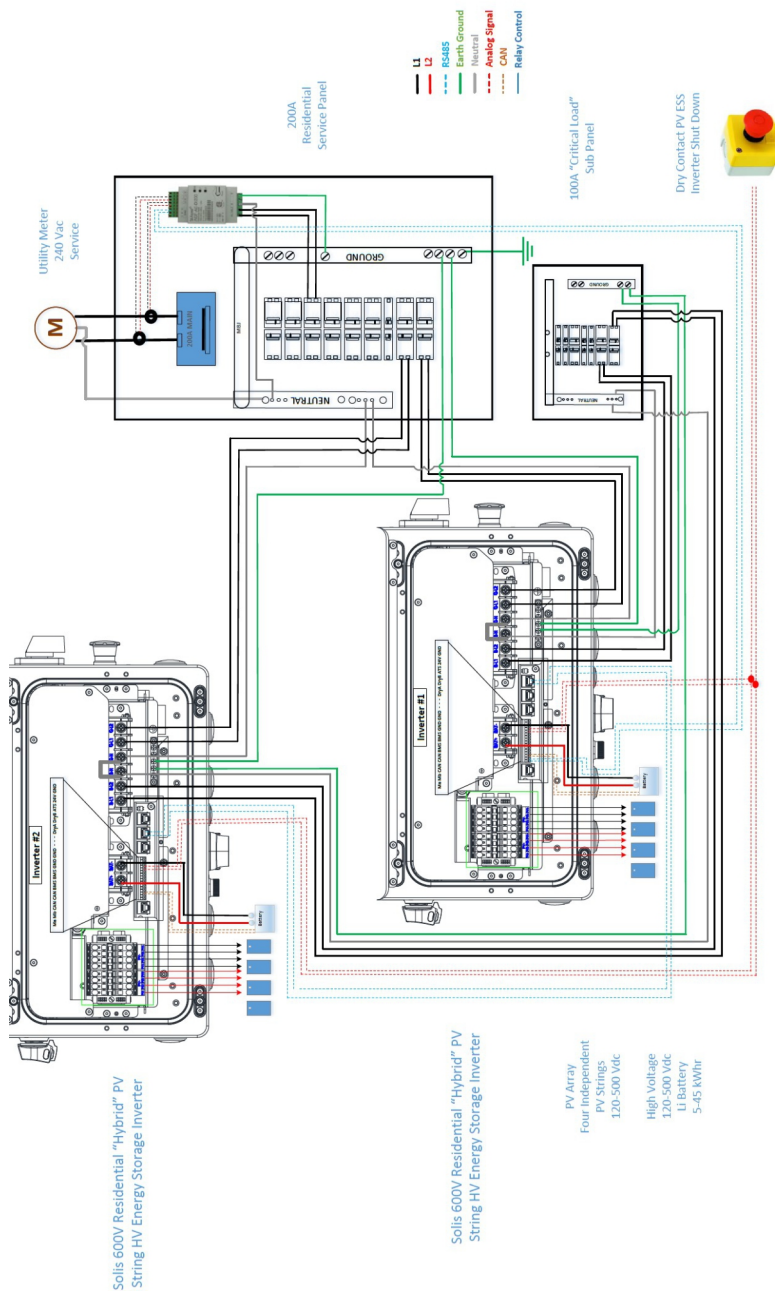
## 7. Specifications

Technical Data	S6-EH1P10K-H-US	S6-EH1P11.4K-H-US
General data		
Dimensions(H/W/D)	26.61*21.85*9.39 in (676*555*238.5 mm)	
Weight	81.04 lbs (36.76 kg)	
Topology	Transformerless	
Operation temperature range	-13~+140 °F (-25~+60 °C)	
Ingress protection	NEMA 4X(IP66)	
Noise emission (Typical)	<30 dB (A)	
Cooling method	Natural convection	
Max. operating altitude	13120 ft (4000 m)	
Compliance	UL 1741 SB, UL 1741 SA, IEEE1547-2020,UL 1699B, UL 1998, FCC Part 15 Class B, California Rule 21, Heco Rule 14H, NEC 690.12-2020,CAN/CSA C22.2107.1-1	
Generator support	Yes; up to 25 kW (with a Solis Power Hub)	
Features		
DC connection	1 in. knockouts for conduit (x2) on the side and bottom; Spring clamp terminals	
AC connection	2 in. knockouts for conduit (x3) on the side and bottom; Spring clamp terminals	
Interface	LED indicator lights, Bluetooth/Phone app	
Monitoring Platform	SolisCloud (modbus map and API sharing available upon request)	
Communication	RS485, Optional: Cellular, Wi-Fi	
Warranty	10 years standard (Extendable to 20 years)	

## Single Line Diagram 1: One S6 hybrid inverter



## Single Line Diagram 2: Two S6 hybrid inverters



**Q1: How many batteries can be connected to a single S6 hybrid inverter?**

A1: The inverter has one battery input. However, if the battery manufacturer offers a combiner box then you can put as many batteries on the inverter as the combiner box supports.

**Q2: Can I parallel multiple S6 hybrids together without a Solis Power Hub (MID)?**

A2: Yes, so long as your service panels can support the output current. The inverters can be connected together with RS485 and they will balance the load with each other.

**Q3: Is this a high or low voltage hybrid inverter, and what is the battery voltage range?**

A3: This is a high voltage hybrid inverter with a battery voltage range of 120-500Vdc

**Q4: Does the UL1741 SB certified version of the Solis S6 hybrid inverter support 208Vac grid connection?**

A4: Upon launch in late November 2022, it will not support 208Vac grid connection, only 240Vac. However, in Q3 2023 the inverter will be updated to support 208Vac grid connection.

**Q5: Am I able to do remote settings changes and firmware updates so I do not have to go to the site?**

A5: Yes, so long as the inverter has a Solis data logger installed and is registered on SolisCloud. The Solis Support team can do remote settings changes and firmware updates.

**Q6: What kind of data logger options will be available with this inverter?**

A6: There are three options available: (1) WiFi (2) WiFi & 4G cellular

**Q7: Will I need to install an external rapid shutdown transmitter or does the inverter come with an internal transmitter? I heard that the inverter has an option for optimizers and module-level monitoring. Can you elaborate a bit more on that?**

A7: The S6 hybrid will have three options for internal RSD transmitters:

(1) Enteligent (2) APS (3) Tigo.

The Enteligent transmitter works with the Enteligent optimizers which also provide module-level monitoring on SolisCloud. Enteligent optimizers have two-way PLC communication, which allows the inverter to collect module-level data, which then gets displayed on SolisCloud.

**Q8: Will the S6 hybrid work with a generator?**

A8: Yes, but you will need to install a Solis Power Hub as well. The inverter does not have a generator connection point, but it can work alongside a generator if the Power Hub is also installed since it does have a generator input. The Power Hub will automatically start up the generator if there is enough PV/battery power to cover the load demand when the system is in backup or off-grid mode.

**Q9: Where can I purchase the S6 hybrid once it launches in November 2022?**

A9: Solis sells inverters through several different distributors. The Power Store, Renvu, Krannich, and Inverter Supply will all be selling this inverter. You can also purchase the inverter on Amazon.com as well as directly from Solis if you are buying high-volume.

**Q10: Can the inverter provide backup power with PV only and no battery?**

A10: As of right now, the answer is no. But we are working on adding this feature in the near future. What it will look like is the inverter will be able to provide around 20A of backup as long as there is enough PV power. When the irradiance decreases, or the load demand exceeds 20A then the backup will shut off until the irradiance increases or the load demand decreases.

**Q11: What kinds of energy storage modes will the S6 hybrid offer?**

A11: The S6 hybrid has multiple modes. For every mode, the first priority of the system is to support the home loads. **Self-Use Mode** makes the second priority charging the battery with excess PV power. If the battery is charged, the inverter will export the remaining power if the system is configured to allow it. **Feed-in-Priority Mode** makes the second priority exporting excess PV power. If the export power quota is being met, the remaining power will be used to charge the battery. Backup Mode establishes a minimum state-of-charge (SOC) which prevents the battery from being discharged too far. This mode can be enabled or disabled independently of the first two modes. **Off-Grid Mode** is used if there is no grid connected to the inverter. Essentially, this mode is like self-use mode but with export power turned off since there is no grid to accept any excess PV power. The inverter will derate if the battery is charged and load demand is low. The inverter will give an alarm message if the PV and battery power cannot support the load demand.

**Q12: Is the S6 hybrid CEC listed and HECO certified for California and Hawaii?**

A12: The inverter models will be added to the CEC list in January 2023.

The HECO certification will be completed by June 2023. Therefore, it can be installed in California (and every other state that requires CEC listing) starting in February 2023.

The inverter can be installed in Hawaii starting in June 2023.

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If you encounter any problems with the inverter, please take note of the inverter serial number and then contact us using the phone number or email listed above.



SunSpec  
Certified



Compliant with CA Rule 21 & HECO Rule 14H  
Certified to UL 1741 SA and UL 1741 SB  
Certified to UL Std. No. 1741-Second Edition  
& CSA-C22.2 No.107.1-16