

Announcement: Migration from Solis Home/Pro to Soliscloud

Dear Users,

The platform “Solis Home” <https://m.ginlong.com>

and “Solis Pro” <http://pv.ginlong.com>

will shut down on April 30, 2023.

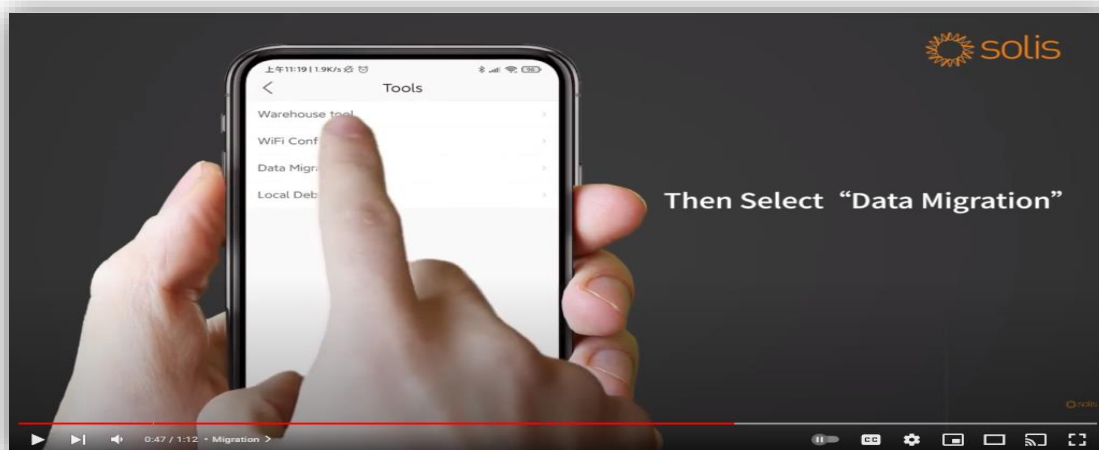
We respectfully request that you download the "SolisCloud" app or log in to www.SolisCloud.com as soon as possible to migrate data to the new generation monitoring platform.

BENEFITS:

The new monitoring platform is a major upgrade from the previous monitoring platform. The response time is faster, the data is more secure and overall platform is more stable. Furthermore the platform boast features like remote control features, advanced reporting, organization management and soon we will bring service management.

INSTRUCTIONS:

Video Instruction: <https://youtu.be/FU0YywC5--4>

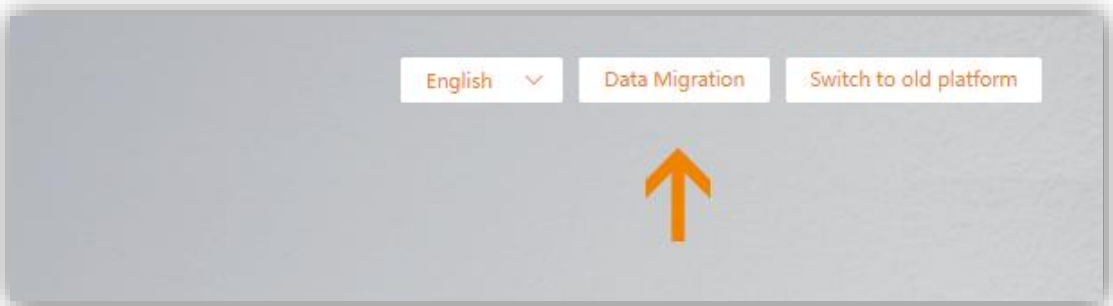


Written Instruction:

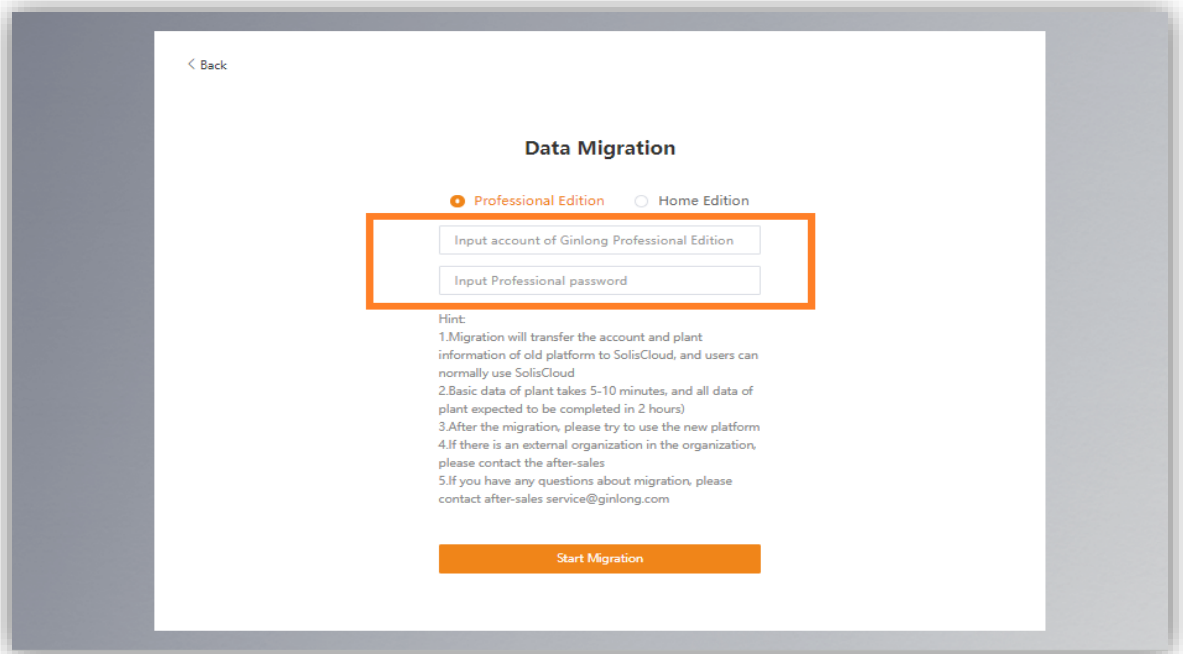
1. Go to www.soliscloud.com
2. Enter your Solis Home/Pro account and password



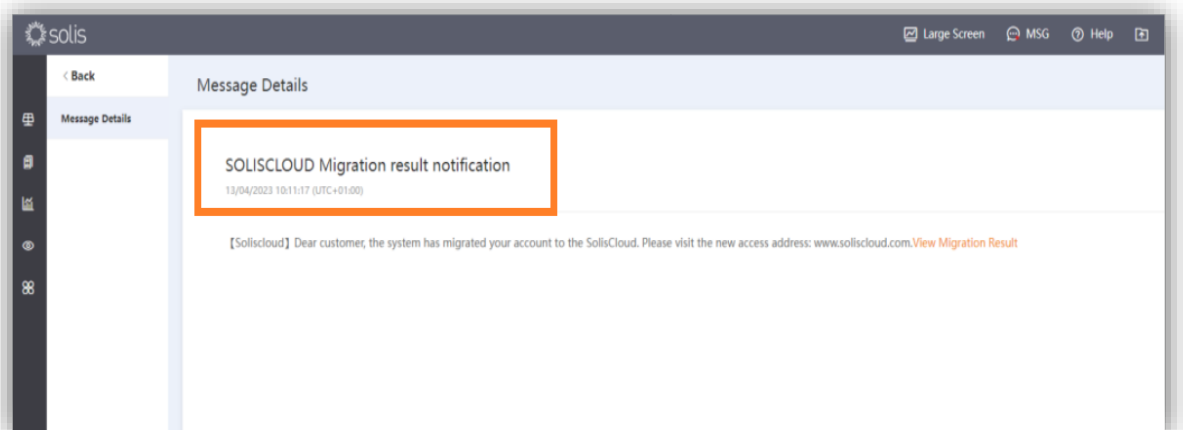
3. From here you will be migrated over.
4. If prompted that "Migration is required", click migration at the upper right-hand corner.



- 5. Select Professional (installer) or Home Edition (End User) and enter the account email and password of the old platform, and click Start Migration



- 6. After the migration is completed and you are logged into the system, there will be a message reminding you that the migration is complete.



If you have issues, please contact us at euserice@solisinverters.com